



Audubon Area

COMMUNITY SERVICES

2024 Annual Report

July 1, 2023 through June 30, 2024

Who We Are

Audubon Area Community Services is the largest of twenty-three community action agencies serving residents of Kentucky. Headquartered in Owensboro, Kentucky, Audubon Area is a 1975 consolidation of two agencies - one based in Henderson, the other in Owensboro - both founded in 1966. While serving the primary 7 county Green River Area District (Davies, Hancock, Henderson, McLean, Ohio, Union & Webster counties) Audubon Area also serves Barren River, Cumberland, Pennyrite, Purchase, Lincoln Trail and Salt River areas.

As a part of the national community action network we believe in the **Promise of Community Action**.

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Our Mission

Helping people in poverty and beyond to reach self-sufficiency by changing lives through providing services, advocacy, and partnering to strengthen communities throughout Kentucky.

Our Vision

We envision supportive and resilient communities where individuals and families are healthy, economically secure, and thrive.

Our Values

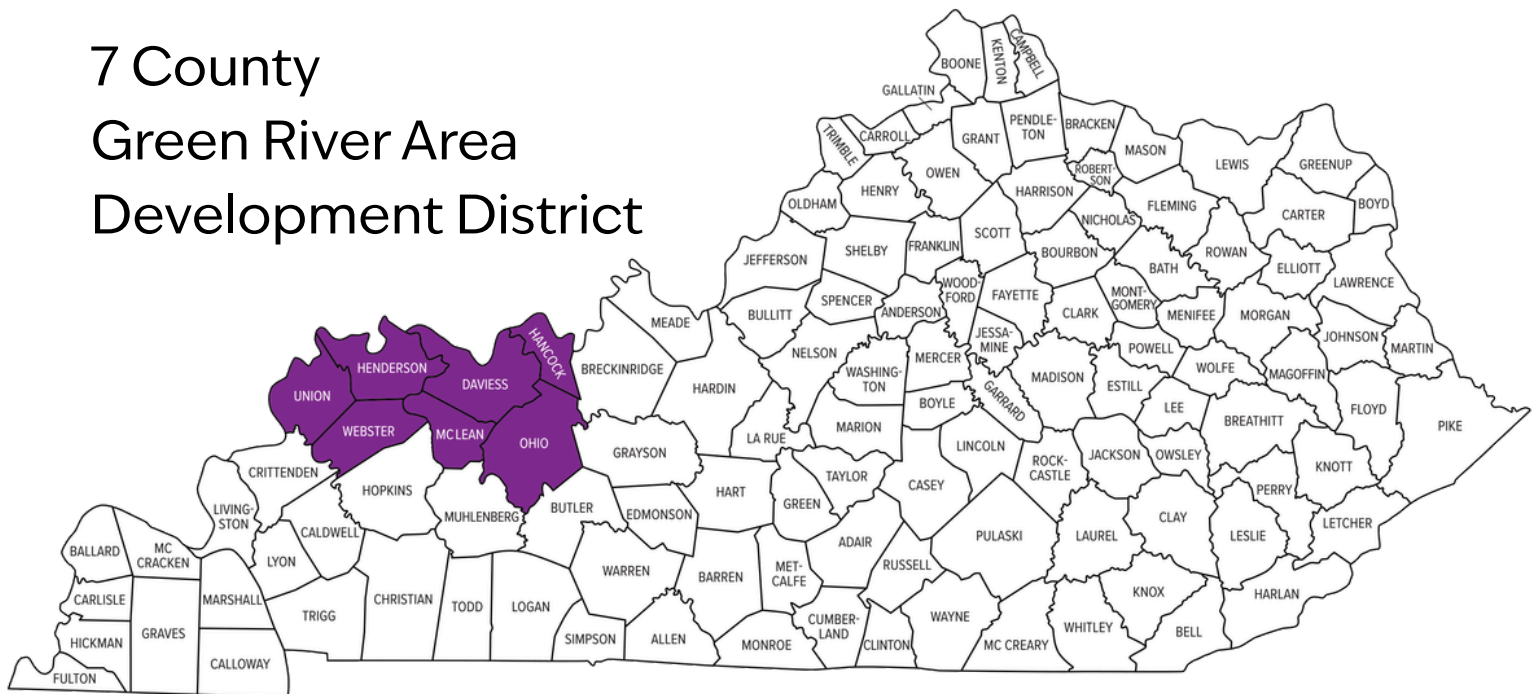
Helping People. Audubon Area Community Services is people-centered in its purpose, passionate and caring in its response to people in their need, and provides high stakeholder satisfaction with character, honesty, and integrity through a wide array of valuable programs that represent a significant value-add to its constituents.

Changing Lives. Audubon Area Community Services reaches out and improves peoples' lives with flexible, adaptable, synergistic, high-impact services; it exercises high stewardship to provide taxpayers and grantors a significant positive return on their investment in the agency; Audubon Area Community Services makes a positive difference in a strong and powerful way in each of aspect of society.

Strengthening Communities. Both independently and through partnerships, Audubon Area Community Services meets the human service needs of its served communities; through its scope and scale as a regional agency, Audubon Area Community Services, Inc. exemplifies a high level of performance excellence and positive results and significant outcomes.

Our Primary Service Area

7 County
Green River Area
Development District



Daviess, Hancock, Henderson, McLean, Ohio, Union, Webster

Our Entire Service Area

41 Counties



Allen
Ballard
Barren
Breckenridge
Butler
Caldwell
Calloway
Carlisle
Christian
Crittenden
Daviess

Edmonson
Fulton
Graves
Grayson
Hancock
Hardin
Hart
Henderson
Hickman
Hopkins
Larue

Livingston
Logan
Lyon
Marion
Marshall
McCracken
McLean
Meade
Metcalf
Monroe
Muhlenburg

Nelson
Ohio
Simpson
Todd
Trigg
Union
Warren
Webster



Our Programs and Services

We aim to reduce the effects of poverty and barriers to self-sufficiency in six areas:

- **Safe and Affordable Housing**
 - Subsidized Housing
 - Weatherization
- **Community Services**
 - Energy Assistance Programs
 - Emergency Support
 - Family Preservation Program
 - kynect
- **Transportation**
 - Free and reduced cost transportation in three western Kentucky regions
- **Early Childhood Education**
 - Head Start
 - Early Head Start
- **Career Readiness and Volunteerism**
 - Kentucky Works Program
 - SNAP Employment and Training Program
 - Senior Community Service Employment Program
 - AmeriCorps Seniors Programs
- **Access to Healthcare and Recovery**
 - Audubon Area Community Care Clinic
 - Owensboro Regional Recovery

Safe and Affordable Housing

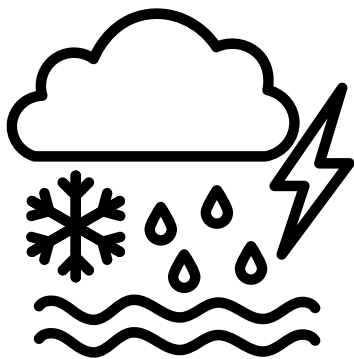
Subsidized Housing

We know safe and affordable housing is a cornerstone for individuals and families facing poverty. Access to affordable housing not only provides stability, security, it also reduces the financial burden on low-income households, allowing them to allocate resources towards other critical needs such as healthcare, education, and nutrition. Our seven properties each offer a supportive community environment, enabling residents to thrive and break the cycle of poverty.

7 Properties

452 Units

800 Individuals



Weatherization

Our Weatherization Program helps qualified Kentuckians save money, increase comfort, and better their homes and environment through proven, energy conservation solutions. Services include

- Energy audits
- Energy conservation education
- Air infiltration sealing
- Insulation in attic, floors, and walls
- Furnace repair or replacement
- LED light bulbs
- High efficiency appliances
- Solar
- Air source heat pumps

53 Applications

10 Energy Audits

5 Completed Homes

Transportation

Reliable transportation is a vital need for individuals striving to achieve self-sufficiency.

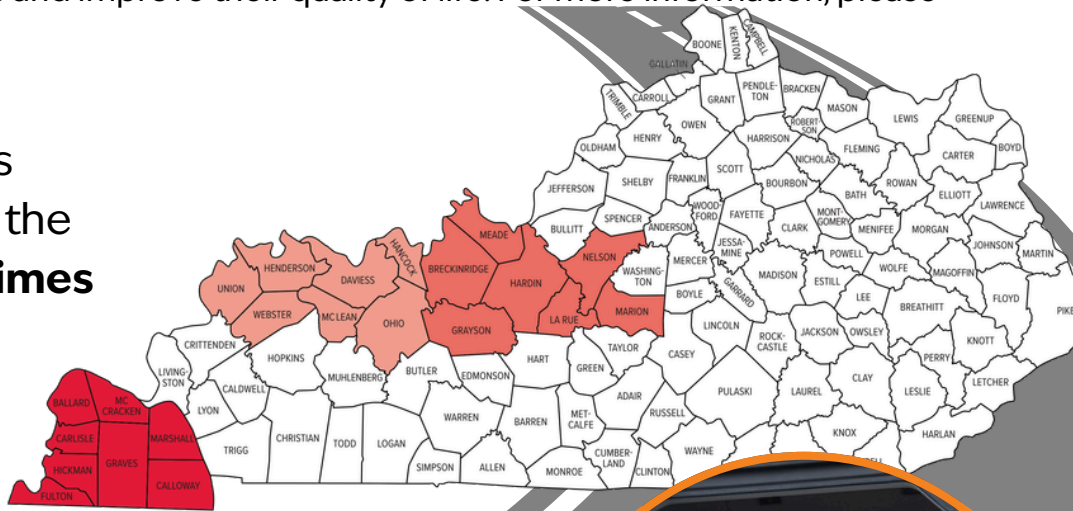
The Green River Intra-county Transit System (GRITS) offers clean, safe, and dependable public transportation at no or low cost. Medicaid-eligible clients without vehicles receive free transportation to approved Medicaid appointments. Additionally, para-transit services and a fee-per-mile service are available to the public.

For over thirty years, GRITS has provided non-emergency transportation covering three regions and 22 counties. We believe that access to reliable transportation is crucial for individuals to reach their goals and improve their quality of life. For more information, please contact your local office.

5,432,742 Miles - That's
enough miles to circle the
Earth more than 200 **times**

411,062 Trips -
about 1,100 trips a day

8,890 Unique Riders



Community Services

Our Community Services service arm provides a local, trusted place for help in each of our seven GRADD counties. Through these offices, families can access critical support during times of crisis; from emergency food and utility assistance to help obtaining IDs, birth certificates, expungements, and other essential documents. Community Services also includes our Family Preservation and kynect programs, ensuring families can stay safely together, navigate benefits, and access healthcare coverage. When crisis happens, our local Community Services offices are there meeting immediate needs and helping families find stability and a path forward.

Energy Assistance



No one should have to choose between keeping the lights on and meeting other basic needs. Through our energy assistance programs, including the Low-income Home Energy Assistance Program (LIHEAP) and support provided in partnership with other community organizations, we help households manage energy costs and improve home efficiency—offering relief during hard months while supporting long-term stability.

Program	Amount	Number of Households
LIHEAP	\$2,305,390	12,337
Other Utility Assistance	\$259,514	1,372
LIHWAP (water)	\$83,602	843
Total	\$2,648,506	14,552



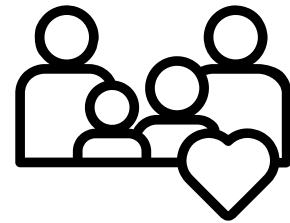
222 Tax Returns filed
free of charge

\$315,900 for 3,756
food boxes

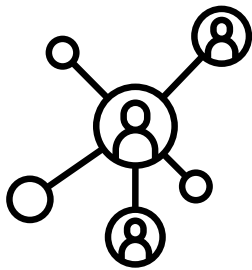


Family Preservation Program

Our Family Preservation Program works with families facing crisis to strengthen relationships, improve stability, and keep children safely at home. By providing individualized support, resources, and guidance, we help families overcome challenges while preserving the bond that matters most—family. Our goal is simple: to keep families together whenever safely possible.



126 Families Served
223 Children Served
91% Stability Rate



kynect

Benefits systems can be confusing, especially during stressful times. Through kynect, our team helps individuals and families navigate Medicaid, SNAP, and other benefits—making access to care simpler, clearer, and more supportive.

436 Medicaid Applications Completed

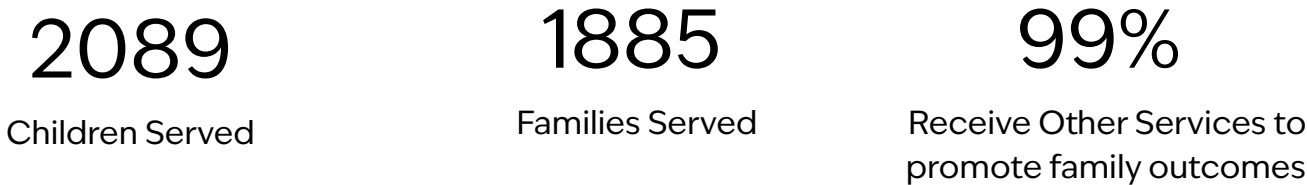
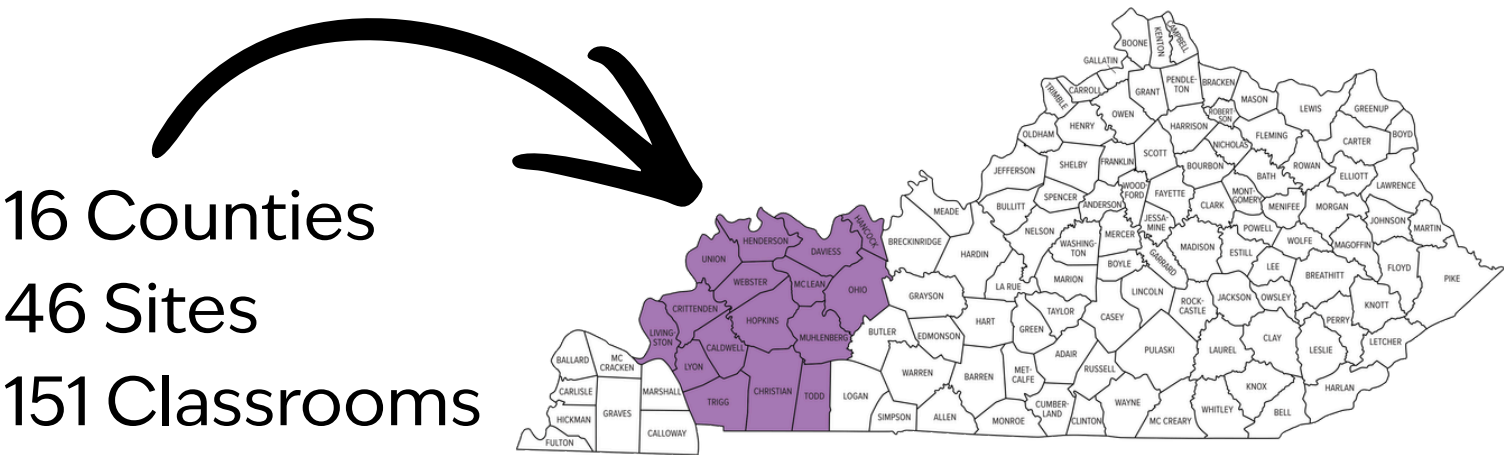
459 Individuals Enrolled in Medicaid

31 Qualified Health Plan Applications Completed

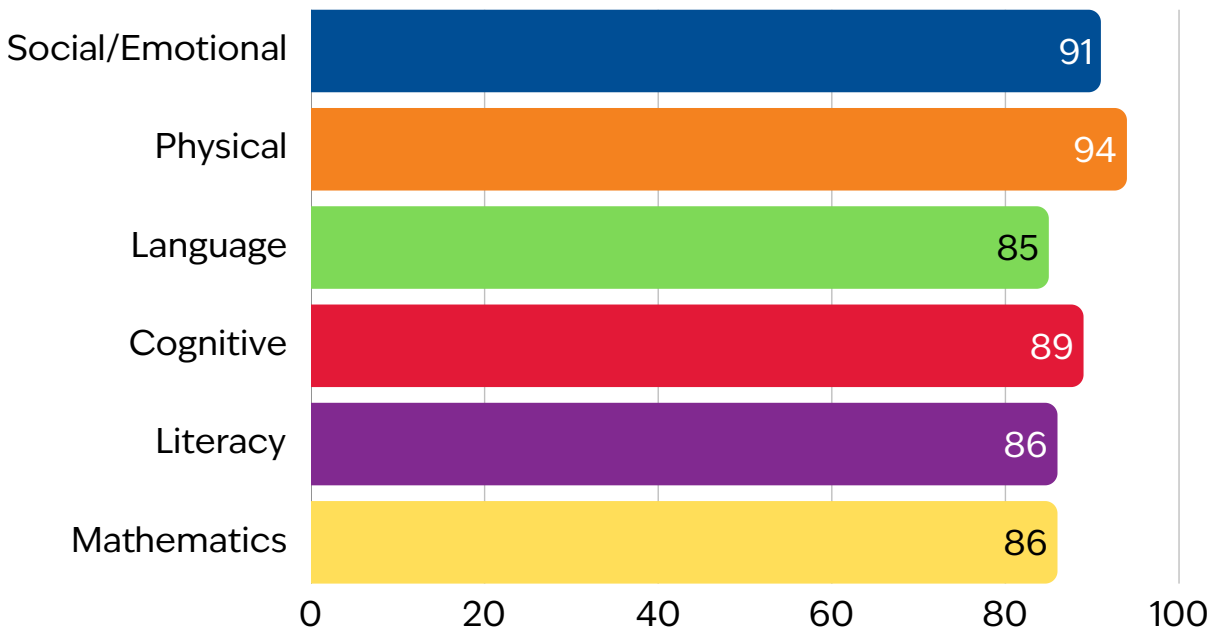
55 SNAP Applications Completed

Early Childhood Education

Our Early Childhood programs, including Head Start and Early Head Start, give children and families a strong start from the very beginning. These programs provide safe, nurturing learning environments while supporting children’s health, development, and school readiness –and engaging families as partners in their child’s success. By supporting children from infancy through preschool, we help build a foundation for lifelong learning and stability.



Percentage of Children ready for School



Career Readiness and Volunteerism

Our Career Readiness and Volunteerism service area helps individuals build skills, find meaningful work, and stay engaged in their communities at every stage of life. Through programs like the Kentucky Works Program and SNAP Employment & Training, we support individuals on their path to employment and economic stability. This service area also includes Senior Community Service Employment Program (SCSEP) and AmeriCorps Seniors programs, which provide older adults opportunities to gain job experience, volunteer, and serve their communities strengthening individuals, families, and the region as a whole.



Kentucky Works Program participants - 447

Kentucky Works Program Job Retention after 180 days - 46%

SNAP Employment and Training Participants - 332

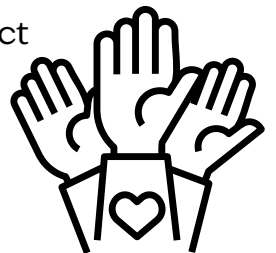
SNAP Employment and Training Job Retention Rate - 80%

Senior Community Service Employment Program (SCSEP) Participants - 62

Senior Community Service Employment Program - Total Subsidized Wages - \$257,995

AmeriCorps Seniors

Through AmeriCorps Seniors, our Foster Grandparent Program, Senior Companion Program, and Retired Senior Volunteer Program (RSVP) connect older adults with meaningful ways to serve their communities. Foster Grandparents provide encouragement and support to children in schools and early learning settings, while Senior Companions help older adults maintain independence and remain safely in their homes. RSVP engages seniors in volunteer opportunities that strengthen local organizations and address critical community needs. Together, these programs create powerful connections across generations—benefiting both volunteers and the communities they serve.



The time and talent of our volunteers translated into **\$2,689,169** in value of hours served, strengthening communities across our region.

Program	Clients or Nonprofits	Volunteers	Hours
Retired Seniors Volunteer Program (RSVP)	28 Nonprofits	335 Volunteers	42,154 Hours
Senior Companion Program	116 Clients	38 Volunteers	27,216 Hours
Foster Grandparent Program	124 Clients	24 Volunteers	20,269 Hours
Total	268 Clients/Nonprofits	397 Volunteers	89,639 Hours



Health and Recovery



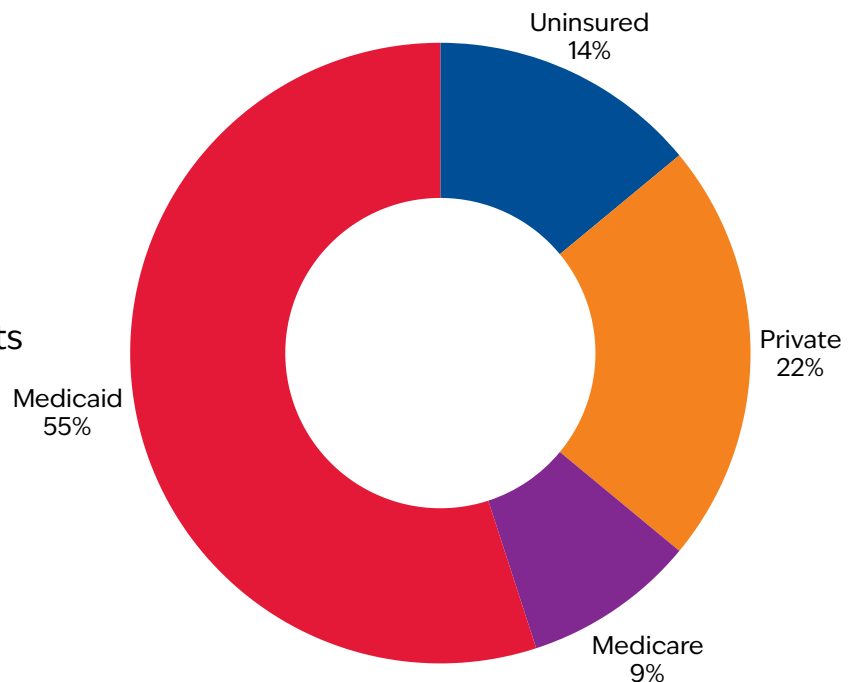
The Audubon Area Community Care Clinic is a vital healthcare resource for our region, providing accessible, comprehensive medical care to individuals and families regardless of insurance status or ability to pay. As a Federally Qualified Health Center, the clinic plays a critical role in strengthening community health—ensuring preventive care, chronic disease management, and integrated services are available close to home for those who need them most.

1596 Patients Served
4223 Medical Visits
964 Medical Telehealth Visits

711 Behavioral Health Patients
1579 Behavioral Health Visits
679 Behavioral Health Telehealth Visits

720 Homeless Patients
27 Veteran Patients
73 Hep C Patients
376 Insurance Assists

Insurance Source



With two brick-and-mortar locations, two mobile health units, telehealth capabilities, and a presence in all Owensboro Public Schools sites, the clinic brings care closer to where people live, learn, and work making access to care easier for all.

Owensboro Regional Recovery

Owensboro Regional Recovery is a long-term, peer-driven residential recovery program that helps men overcome substance use and rebuild their lives. As part of the Recovery Kentucky network, the program provides a safe, supportive environment where participants focus on sobriety, life skills, employment readiness, and stability laying the foundation for lasting recovery and a healthy return to the community.

161 clients served

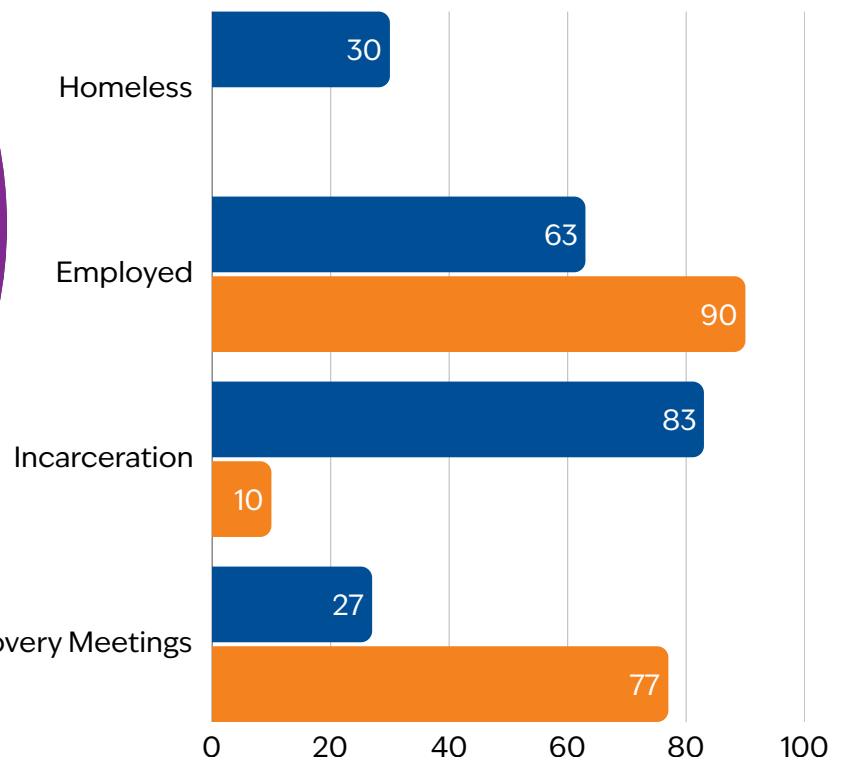
120 completed the program

66% sober after one year



Indicators of Success

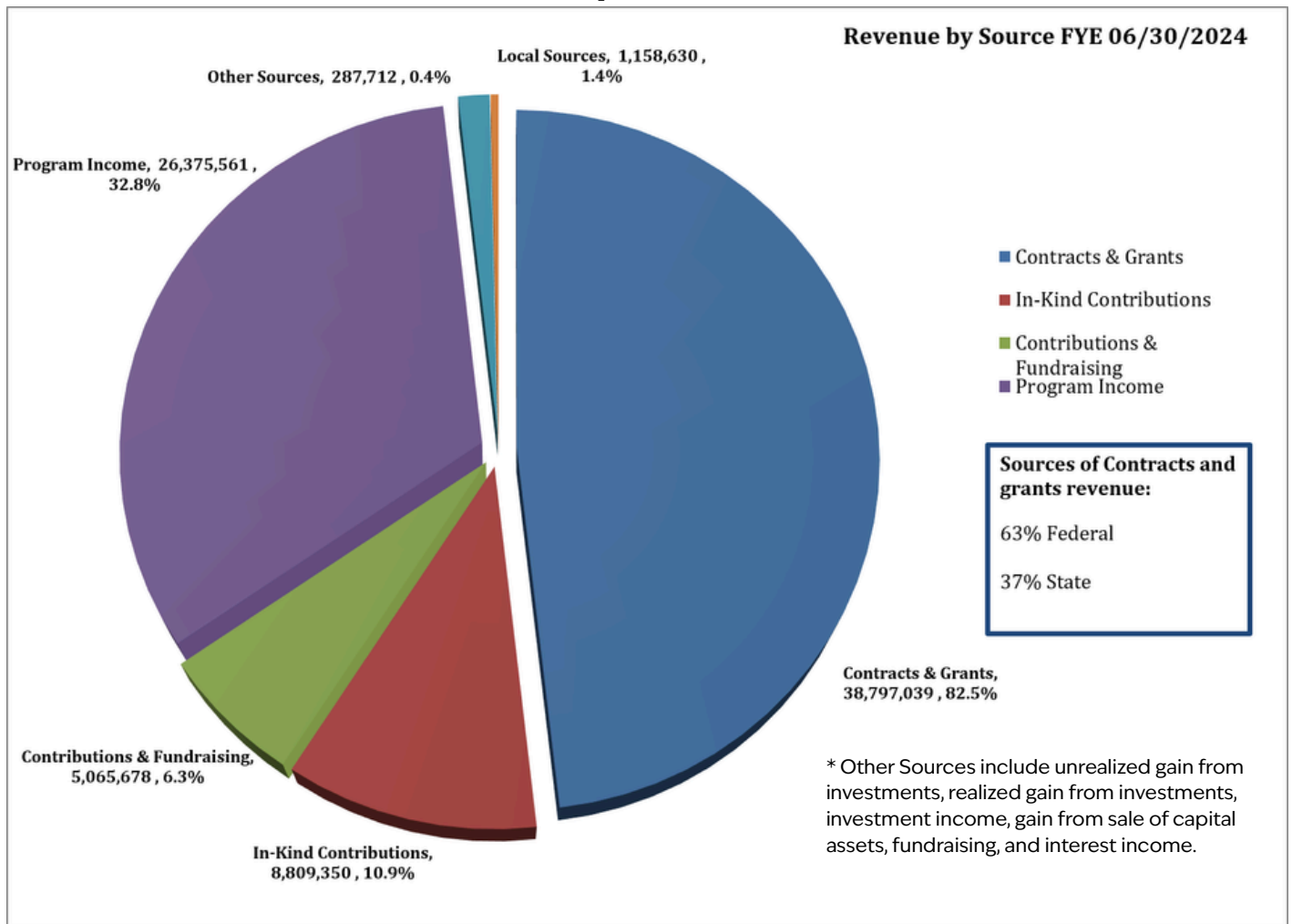
● At Intake ● At Follow-up



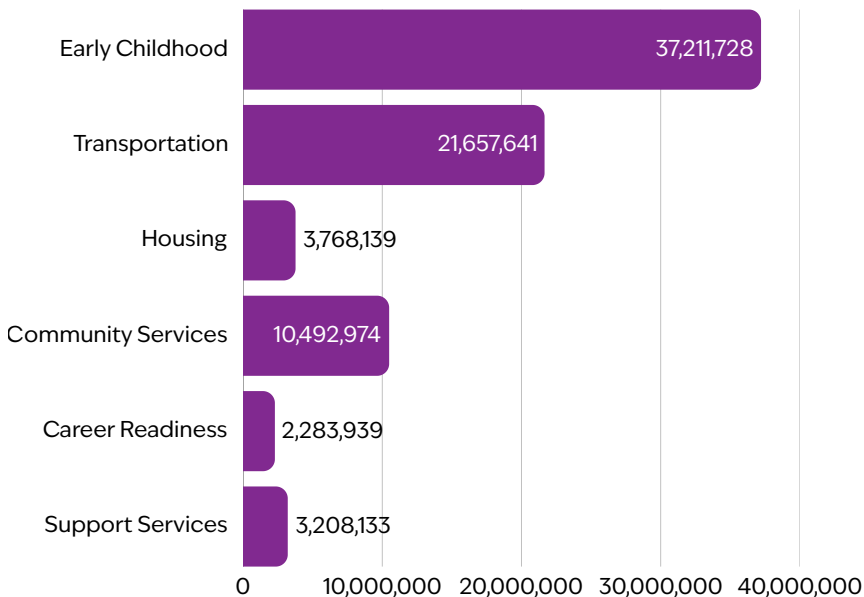
Financials

July 1, 2023 to June 30, 2024

Revenue by Source



Expenses by Services



Total Revenue and Expense

Revenue from all sources	\$80,493,970
Expenses from all services	\$78,622,554
Increase in resources	\$1,871,416



2024 Board of Directors

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Dr. Lisa Reece, Vice Chair

Mr. Tony Felker, Secretary

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Ms. Melissa Wolfe, District II – Webster County

Dr. Jason Warren, District III – Henderson County

Rev. Charles Johnson, District IV – Henderson County

Mr. Cheston Hoover, District V, McLean County

Mr. Harry Pedigo, District VI – Daviess County West

Dr. James Tidwell, District VII – Daviess County East

Mr. Mike Boling, District VIII – Hancock County

Ms. Ashley Maddox-Hargus, District IX – Ohio County

Fiscal Court Representatives

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Hon. Johnny Roberts, Hancock County

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Mr. Steve Hatfield, McLean County*

Ms. Brenda Renfrow, Ohio County*

Rev. Dwight Jackson, Union County*

Mr. Tony Felker, Webster County*

Chief James Howard, Mayor's Representative, City of Owensboro*

**Representative appointed by elected official*

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Dr. Lisa Reece, Brescia University

Ms. Joy Campbell, Myer Creek Park Board, McLean County

Ms. Christine Cornelius, Kenergy Henderson

Ms. Mary Danhauer, Owensboro NAACP

Mr. Brian Reynolds, Dixon Lions Club

Mr. Stephen Shouse, Sturgis Kiwanis Club



Ex-Officio

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Ms. Daisy James

Ms. Bobbie Jarrett

Ms. Joanne Kendall

Ms. Jordan Melton,

Head Start Policy Council Representative

Mr. J.D. Meyer

Mr. Jesse Mountjoy

Ms. Bridget Murray

Mr. Doug Smith

Ms. Charlotte Whitaker

Mr. Scott Whitman



*Helping people, changing lives
strengthening communities.*

Audubon-Area.com

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