

A Community Connected




 **AudubonArea**
COMMUNITY SERVICES, INC.
2017 Annual Report

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2018 BOARD CHAIR

Charlotte Whittaker



It is with honor, that I serve as Board Chair of Audubon Area Community Services. Audubon has become one of the most respected community action agency's in the nation.

Audubon Area Community Services continues to provide quality services to families across the Commonwealth. Our many programs, provide families with needed services to enhance their quality of life everyday.

Our dedicated board members provide hours of volunteer service to help fight, "The War on Poverty." The 25 member volunteer board (across 7 counties) provides outstanding leadership, to guide the agency on a monthly basis. Our board members truly empower our staff, to fulfill our mission of "Helping People, Changing Lives, Building Communities".

Audubon Area Community Services has certainly reached a remarkable level of success, in 2018. The renovation of our largest low income housing complexes, Lincolnshire and Lincolnshire North. Soon upcoming, is the open house of our second senior house complex, in Ohio County. The opening of the newly renovated Seven Hills Head Start Center, will truly be a wonderful asset to our community.

Again, an honor, to serve an agency with amazing staff and board members.

Helping People, Changing Lives, Building Communities.

2018 CEO

Robert Jones



I am honored to present the 2017 Annual Report. I first want to thank our Board of Directors for their commitment to the agency, their confidence in me, their support of the staff, and their dedication to the communities, the individuals, and the families we serve. We are proud of the outcomes we achieved during the past fiscal year as reflected in the following pages. Our staff has done an outstanding job of delivering quality programs to those most in need.

During 2017, Audubon Area Community Services pursued an ambitious growth agenda while maintaining its focus on providing efficient, high quality, programs which meet the needs of our low income community. Consequently, we grew and prospered during the past year. Financial activities for the year produced increases in revenue, which topped \$47.4 million, and net assets, which now exceed \$28.5 million. Further, the acquisition of Seven Hills School for the Head Start program, the addition of Region 5 to the GRITS service area, and the opening of the Audubon Area Community Care Clinic, are but a few examples of projects which have increased our capacity while also improving the lives of our clients.

As I look toward 2018, several banner accomplishments are already on the calendar. The completely renovated Seven Hills Head Start Center opens in August, 2018. Also, in the fall of 2018 we will complete renovation of our largest low income housing complexes, Lincolnshire and Lincolnshire North, as well as the construction of a new senior housing complex in Ohio County.

There are, and always will be, challenges on the horizon, but I am confident that with the strong support of the Board of Directors and the tireless efforts of the staff, Audubon Area Community Services will carry on in its mission: Helping People. Changing Lives, Building Communities.

Thank you for your support.

A Community Connected

Board of Directors

Name	Sector	County Representing	Name	Sector	County Representing
Debbie McClanahan	District I Consumers	Union Co.	Dr. Sandra Obilade	Private	Brescia University
Lynda C. Harrison	District II Consumers	Webster Co.	Paul Lashbrooke	Private	Dixon Lions Club
Penny Payne	District III Consumers	Henderson Co.	Rev. Charles Johnson	Private	Henderson NAACP
Bobbie Jarrett	District IV Consumers	Henderson Co.	Rev. Ken Berggren	Private	McLean Co. Ministerial Assoc
Marshal Hatfield	District V Consumers	McLean Co.	Ms. Charlotte Whitaker	Private	Ohio Co.
Joanne Kendall	District VI Consumers	Daviess Co. (West)	Vacant	Private	Owensboro NAACP
Phyllis Church	District VII Consumers	Daviess Co. (East)	Robert S. Shouse	Private	Sturgis Kiwanis Club
Mike Boling	District VIII Consumers	Hancock Co.			
Jason Chinn	District IX Consumers	Ohio Co.			
			Nelda Barnett		
Hon. Al Mattingly	Public	Fiscal Court – Daviess Co.	Doug Smith	Advisory Member	
Jack McCaslin	Public	Fiscal Court – Hancock Co.	J.D. Meyer	Advisory Member	
J.R. Stanley	Public	Fiscal Court – Henderson Co.	Amanda Patton	Advisory Member	
Hon. Kelly Thurman	Public	Fiscal Court – McLean Co.	Bridget Murray	Advisory Member	
Betty Rucker	Public	Fiscal Court – Ohio Co.	Keith Sanders	Advisory Member	
Rev. Jerry Manning	Public	Fiscal Court – Union Co.	Jesse Mountjoy	Advisory Member	
Tony Felker	Public	Fiscal Court – Webster Co.	Daisy James	Advisory Member	
Amanda Rogers	Public	Owensboro Mayor Representative			

Board Chair: Ms. Charlotte Whitaker

Vice Chair: Ms. Joanne Kendall

Secretary: Ms. Lynda C. Harrison



AUDUBON AREA COMMUNITY SERVICES WOULD LIKE TO THANK

Our 2017 Contributors

Aaron and Sarah Adkins
Action Pest Control
Alan Cecil
Alexander & Company CPAs PSC
Alicia Flaim
Amanda Patton
Amanda Payne
Amazon Smile
Amy Higdon
Angela Morrison
April Copeland
Barbara McElwain
Basin Optometric Clinic, LLC
BB&T
Beatrice J. Edge
Beltline Electric
Benjamin Grant
Beverly Swanson
Bob and Carolyn Adkins
Bob Glenn
Brad Emberton's Heating & Cooling, LLC
Brentwood Springs
Brescia University
Brooklyn Foster
Byron Mayes
C. Mark Fort, DMD
Cambron Body Shop
Canteen Service Company
Carol and Thomas Murray
Carol Salmon
Carolyn Filzer
Cathy Watson
Charles Dawson
Charlotte Whittaker
Chick-fil-A
Chloe Threlkeld
Chloe Threlkeld
Christ Temple Apostolic Church
Christina West
Christopher Payne
City of Owensboro
Cliff Hagan Boys and Girls Club, Inc
Commonwealth of Kentucky
Connie Johnson
Creative Car Care
CTC Investments, LLC
Daine Bowers
Dan Lanham
Danhauer Drugs Co
Daniel Hendrix

Daniel Howard
Daniel Kuthy
David and Elli York
David Bristow
David Mills
David Roberts
David York
Daviess County Board of Education
Daviess County Fiscal Court
Daviess County Public Library
Daviess County Treatment Providers
Deborah Griffin
Dennis or Ann Johnson
Diane B. Critchelo
Diane Bowers
Domtar Paper Company, LLC
Donald and Rebecca Fulkerson
Dwayne Roby
Eddie Anderson Motors
Edward Gotzy
Edward Janoski
Elizabeth Morris
EM Ford & Company
Faith Holley
First Presbyterian Church
First Security Bank
FOP Auxiliary Lodge #16
Fredonia Valley Bank
Garret Booth
General Mills, Inc
Georgina Cecil
Gerald and Mattie Jones
Gideon Payne
God's Outreach
Greater Owensboro Realtor
Green River Area Development District
Green River Regional Educational Cooperative
Gregory S. Ferguson
H&M Vending & Amusement Co
Hancock Bank and Trust
Hancock County Fiscal Court
Henderson County Treasurer
Henderson Rotary Charitable Trust
Highland Elementary School
Holy Name of Jesus Catholic Church
Independence Bank
Independence Foundation Inc
International BBQ Festival
Jacquelyn Byrne

Jane Rothman
Janet Estes
Janet Land
Janice Odom
Jason Drenon
JBS International, Inc
Jeanie Heath
Jen Cecil
Jennifer Foster
Jerry Garner
Jerry Manning
Jesse Mountjoy
Jessica Parsons
Jill Head
Jill Kittinger
Jimmy Lott
Joanne Kendall
Joey Connelly
John Busse
John Woolley
Karen and Joseph Crisp
Karen Feldhaus
Kathryn Doup
Kathy Lowe
Keith Cain
Keith Sanders
Kelli King
Kenergy Corporation
Kenny Tegethoff
Kentucky Community & Technical College System
Kentucky Wesleyan College
Kevin Clark
King's Funeral Home, Inc
Kip Walters
Kiwanis Club of Owensboro
Kohl's Department Stores
Larry Hale
Larry Hostetter
Larry Miller
Legacy Owensboro, Inc
Lifetouch National School Studios
Linda Kabalen
Logan Shown
Lois Crumbaker
Lora Wimsatt
Louis Bellamy
Magical Canvas, LLC
Margaret Cambron
Margaret Moorman
Marie Colwell

Martha Bryant
Mary Tichenor
Matthew Francis
Matthew McCoy
McLean County Treasurer
Meghann Sterett
Michael and Jonna Meyers
Michael Austin DMD, MS, PSC
Michael Kinison
Michal Gotowicki
Mike and Cindy Thompson
Mike Thompson
Mitch Settle DMA The Settle Group
Monica Connelly
Nancy Roberts
New Life Ministries
Owensboro Daviess County Convention & Visitors Bureau
Owensboro Family Eye Care
Owensboro Grain Company, LLC
Owensboro Health Regional Hospital
Owensboro Messenger Inquirer
Owensboro Municipal Utilities
Owensboro Pediatrics, PLLC
P Powell
Pamela Bradley
Patricia Todd
Patrick Fogarty
Patti Price
Paula Hayden
Paula McCaghren
Pediatric Dentistry of Owensboro, PLLC
Peggy Jackson
Penny Howard
Philip Rullman
Plymouth Tube Co
Powell
Pride Livestock, LLC
Raymunda Calhoun
Rayna Midkiff
Rebecca Porter
Rhoads & Rhoads, PSC
Rice Drugs, Inc
Richard Castlen
Robert Dalton
Robert Glenn
Robert Houston
Robert or Krista Shields
Robyn Mattingly
Sam Estes

Sandra Cohron
Sandy Gish
Sarah or Craig Thomas
Sarah Thomas
Settle Memorial United Methodist
Smithland First Baptist Church
Southern Star Central Gas Pipeline
Specialty Foods Group, Inc
Stacey Smith
Stacy Edds Ellis
Stephen McFarling
Steve Gaynor
Steven and Janet Land
Steven Wilson
Street Relief
Sts Joseph & Paul Catholic Church
Sturgis United Methodist Church
Susan Marsch
Suzanne Craig
Texas Gas Transmission, LLC
The Dapper Dog, LLC
The Kroger Company
The Phone Shop
The Rolling Pin Pastry Shop
Thomas Flick
Tina Baker
Tina Hare
Treasurer of Ohio County Fiscal Court
Treasurer of Webster County
Trinity Episcopal Church
Union County Board of Education
United Community Bank of West Kentucky
United Way
United Way of Henderson County
United Way of Ohio Valley
Veach Road Group
Veterans of Foreign Wars of The US Post 696
Victor Richey ESCO Technologies
Walmart Giving
Wellcare of Kentucky
Wendell Thompson
Wendy Wells
Western Ky Regional Blood Center, Inc
Wayne Supply
William and Nancy Harrison
William Tyler
William Vargason

TOTAL CLIENTS SERVED BY

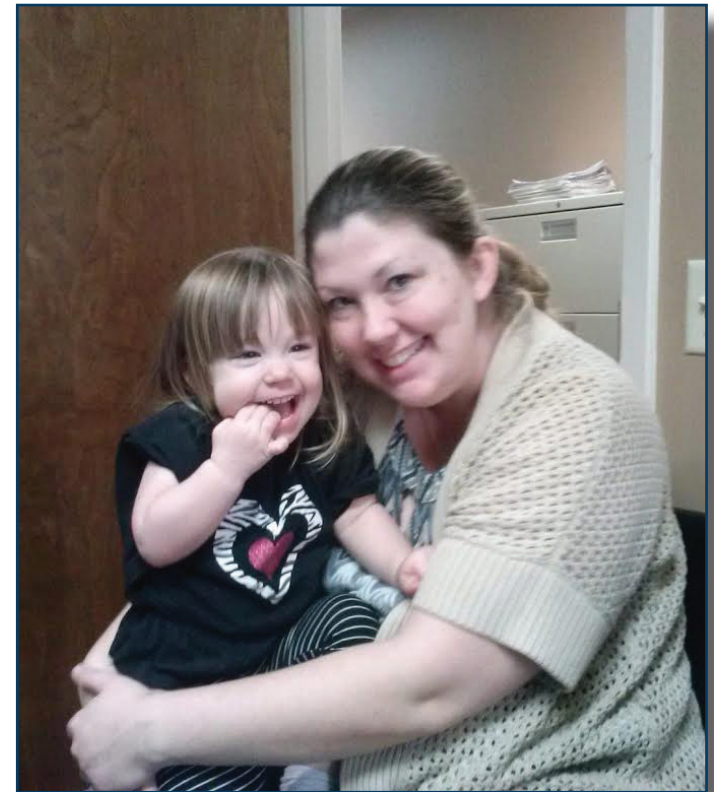
Audubon Area Community Services and Subsidiaries – 39,201

- Housing: **903**
- GRITS/Transportation: **7,881** (Reg 1 – 2218; Reg 3 – 3575; Reg 4 – 2088)
- Workforce Development & Training Services: **2,975**
- Head Start children served: **2,502** children served
- Senior Corps: **526**
 - * Foster Grandparent – 56
 - * Senior Companion – 98
 - * RSVP - 372
- Community Services: **24,024**
 - * LIHEAP – 9,313
 - * FPP- and Diversion – 193 families
 - * Project Life - 22
 - * CASTiNET (case management and referrals) – 7,189 individuals
 - * Benefit Assister – 1,655
 - * LIHEAP – 5,652 households

Subtotal Clients Served Count: 38,811

AACCC Patients for FY 2017 – 123

ORR clients served - 267

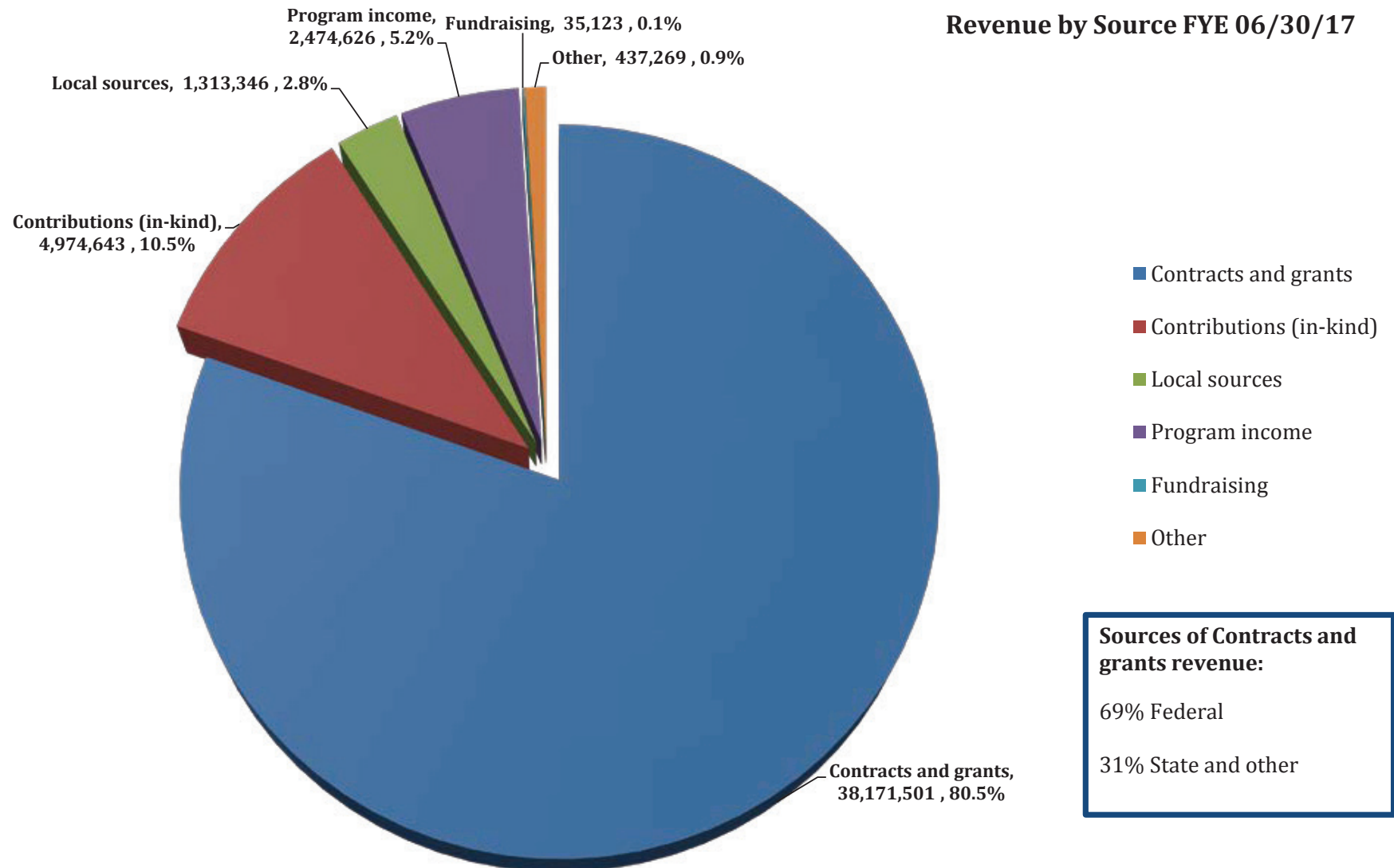


SUMMARY OF FINANCIAL ACTIVITIES

For Fiscal Year Ended June 30, 2017

Revenue from all sources	\$47,406,509
Expenses from all services	46,714,844
Increase in net assets	691,665
Net assets at beginning of year	27,851,018
Total unrestricted net assets	\$ 28,542,683

Sources: FYE 6/30/17 audited financial statements for Audubon Area Community Services, Inc. and Lincolnshire and Lincolnshire North Apartments Inc. And, FYE 12/31/16 & 12/31/17 financial statements for Owensboro Regional Recovery, Inc. and, 01/01/17 to 06/30/17 financial statements for Audubon Area Community Care Clinic, Inc.



MAJOR SERVICE LEGEND:

Early Childhood includes Head Start, Early Head Start Child Care Partnerships, Migrant Head Start, WKU Delegate, USDA, and Head Start Program Income & Donations.

Social Support includes Family Preservation, Assister-Kynect, Senior Volunteer programs, Owensboro Regional Recovery, Housing Energy Assistance Program (LIHEAP), Imagination Library, Child-Care Aware, and Early Childhood Council.

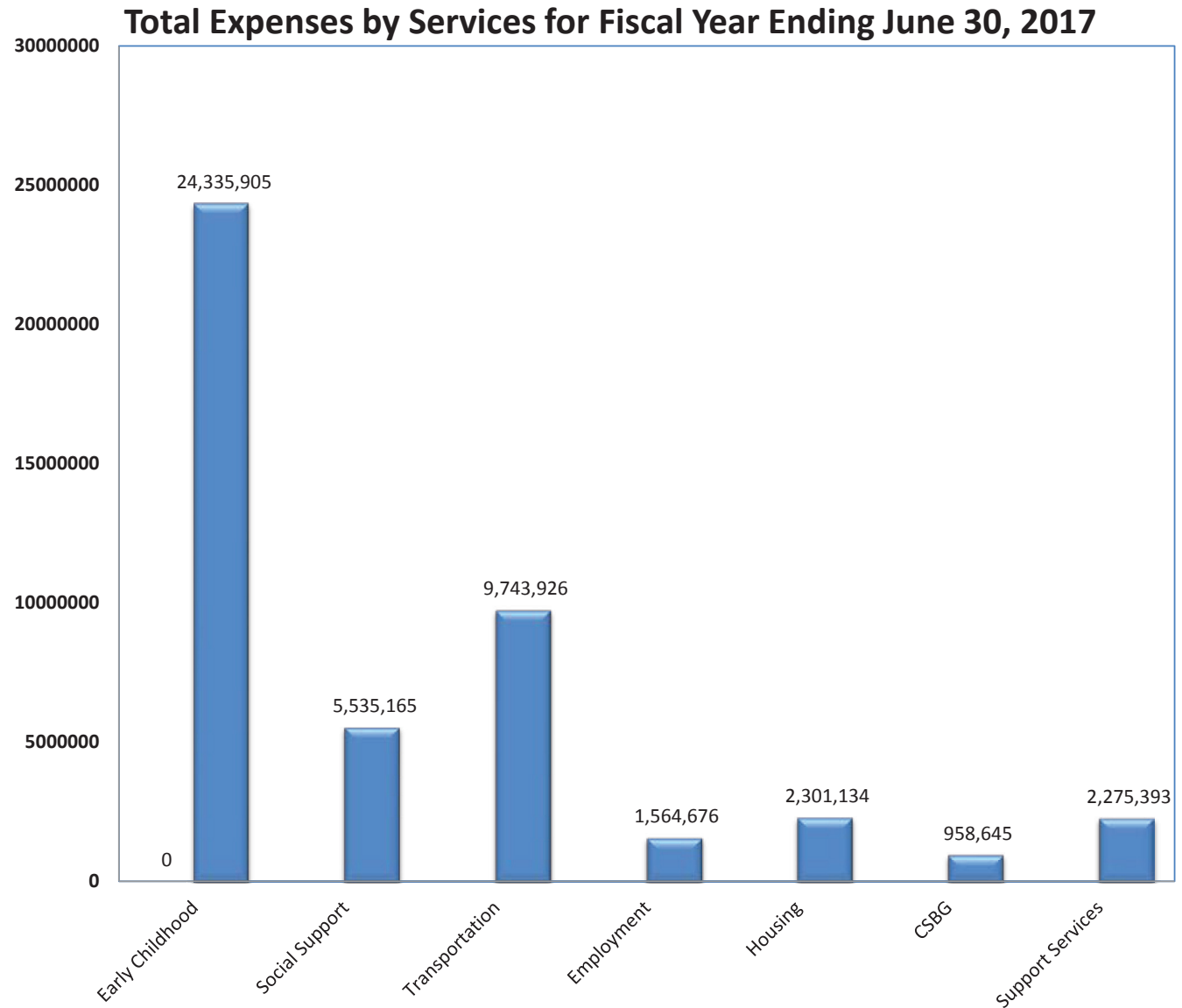
Transportation includes Green River Intra-County Transit System (GRITS).

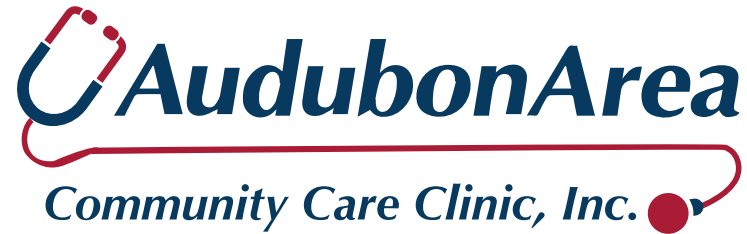
Employment Services includes Kentucky Works, Senior Community Service Employment, Refugee Programs, All-Start, and Training Center.

Housing includes Weatherization, Housing Management Services, Lincolnshire & Lincolnshire North, Apartments, Energy Cares, Community Housing Development Organization, The Learning Villa, Horizon Place, Independence Heights, Presidents Place, and Beaver Dam Village.

Community Services Block Grant (CSBG) includes CSBG, WinterCare, Project LIFE, Field House, and Logsdon Community Services

Support Services includes Indirect Executive Admin; Finance; Human Resources; Information Technology services; fundraising; and the general fund.





819 East 9th Street
Owensboro, KY 42303
270-686-6040

Hours of Operation;
Monday-Friday 8am-12pm & 1:30pm-5pm

MISSION STATEMENT

“Committed to provide quality, integrated health care and human services for vulnerable and homeless individuals and families in the Green River area.”

Audubon Area Community Care Clinic (AACCC) is a Federally Qualified Health Center funded through Health Resources and Services Administration 330(h) Healthcare for the Homeless grant. AACCC provides health services, referral services and supportive services to uninsured, underinsured, refugee and medically underserved populations within the seven county region of Northwestern Kentucky. Audubon Area Community Care Clinic strives to be the holistic services medical home for patients to improve their overall health status and decrease health disparities of the medically underserved and vulnerable populations of our area.

Our services include primary health services such as: Physical Exams, Office and lab testing, and care for acute and chronic health problems. In addition, we have a number of collaborative services through partner's entities such as Owensboro Health, Green River Health Department, River Valley Behavioral Health, and The Community Dental Clinic for services including behavioral health and substance abuse services, dental care, and other health care specialties. We offer supportive services to our patients in areas of prescription assistance, transportation to appointments, referrals for dental and eye exam appointments, case management, application assister insurance enrollment, interpretation and translation services.

CLIENT QUOTES

“I love coming here. All of the staff is so friendly.” 10/2017

“The location is great for me since I walk to my appointments.”
12/2017

“Everyone here is very nice here and willing to listen to me and help me with what I need.” 1/2018

Community Care Clinic

Ronald Lee Logsdon Non-Profit Community Center

The Ronald Lee Logsdon Non-Profit Community Center, is a resource center for area organizations, offers workspace and educational opportunities for small or startup nonprofit agencies the opportunity to use limited budgets on missions instead of operational costs, such as utilities and office equipment. For a minimal fee, each resident organization is provided with a cubicle equipped with a computer and telephone, as well as, access to the shared copier/printer/scanner and file storage. These nonprofits can also use the various meeting spaces at the Center, including the lounge, conference room and the Logsdon Room. The Logsdon Community Center hosts a monthly Community Coffee to provide networking opportunities and to showcase a local agency. The Logsdon Community Center also hosts educational workshops and webinars, many of them in collaboration with the Kentucky Nonprofit Network.

Project Life

Project LIFE, a program subcontracted through Community Action Council of Lexington, KY and administered through funding from Kentucky Housing Corporation, is a one-year case management and housing assistance program targeted to assist young adults, ages 18-21, transitioning out of the custody of the state child welfare system. The young adult must be able to live independently, follow tenant leasing guidelines and plan with the Project LIFE coordinator to work towards goals associated with independence. The lease and responsibilities of the rental agreement are between the property owner and the young adult, although Project LIFE and Kentucky Housing Corporation provides rental and utility assistance funds to assist the youth. All referrals are assessed and each individual is screened by the Family Self-Sufficiency Manager with Community Action Council in Lexington, Kentucky prior to being accepted into the program.

- ✓ 7,189 individuals received \$114,979.10 in utility, rent, transportation, education/scholarships, food, emergency housing, clothing, and various other services to achieve self-sufficiency.
- ✓ Project LIFE had 22 new referrals during the fiscal year, 17 leased, 6 completed the program and are employed and continue to live in the apartment.
- ✓ Logsdon Community Center - 247 non-profit events, 71 for-profit events, 55 tenant events, 35 individual events, 143 resident non-profit events
- ✓ Field House - 55 non-profit events, 7 individual events.
- ✓ Community Services Department also collaborated with the Green River Asset Building Coalition to have a VITA Site. We prepared 54 returns with \$77,956.00 total in Refunds, \$27,168.00 in Earned Income Tax Credit, \$9,519.00 in Child Tax Credit, \$1,422.00 in Education Tax Credit.

CSBG

POLICY COUNCIL OFFICERS

Amanda Patton – Chairperson Kathy Grindle – Vice-Chairperson
Azlin Lewis – Secretary Beth Hodge – Parliamentarian

Community

Amy Nonweiler
Sarah Evan
Amanda Payne
Riyonna Coker
Betty Hendrix
Deborah Wilson
Ann Kay Smith
LeNell Mitchell
Marilyn Adkins
Lynn Story
Charlotte Whittaker
(*ex-officio*)

Parent

Azlin Lewis
Fiera Pettus
Bria Board
Camille Rankin
Jessica Luchenburg
Melissa Miles
Sarah Conklin
Samantha Copple
Beth Hodge
Angela Wolfe
Kathy Grindle
Sara Williams
Sarah Douglas (*ex-officio*)
Sindy Maricela Moreno Avila (*ex-officio*)

Alternate

Caitlin Howard
Niki Riley
Elizabeth Bullington
Tiera Mackins
Melissa Davis
Kelsey Berry
Andrea Zuck
Bobbi Flint
Virginia Brioness

The Role of the Head Start Policy Council

Shared decision-making in planning is an essential element in all Head Start programs. While it is common for the agency board and staff to share the responsibilities for planning in most organizations, in Head Start organizations this process is also shared with the Head Start Policy Council. The process of program governance supports the delivery of quality services to children and families and supports the meaningful role of parents in shared decision-making. A minimum of 51% of Audubon Area Head Start Policy Council members are parents of children currently enrolled in the program. Parents are elected in parent committee meetings representing each local Head Start management area. With a majority of council members as parents, the council is guaranteed to represent the needs of the children and families. The Policy Council also has community members that represent the many collaborative partnerships that are an integral part of Head Start.

The agency's Board of Directors and the Head Start Policy Council must each understand and agree on the planning activities that they implement and the timeframes for conducting these activities. Because neither body can commit the other to carry out specific functions, the Board of Directors and the Head Start Policy Council must agree on all policies and procedures before they can be implemented. The Policy Council and the Board of Directors work together to implement shared decision-making.



Early Childhood Services

Early Childhood Development

Program: Head Start, Early Head Start, Early Head Start Partnerships and Migrant Head Start

The Audubon Area Head Start (AAHS) Program consists of Head Start, Early Head Start, Early Head Start Child Care Partnerships, Western Kentucky University Delegate and Migrant Head Start. We promote school readiness for at-risk children from birth to age five by providing child and family centered services that promote the healthy development of children throughout sixteen counties in western Kentucky. Our mission is to have children ready to enter school with the skills they need to be successful in Kindergarten and beyond.

Head Start Early Childhood Services: *Head Start Child Services*

Audubon Area's Head Start early childhood programs include Head Start, Early Head Start, Early Head Start Child Care Partnerships, Migrant Head Start, KERA state preschool and the delegate Head Start funded by the Western Kentucky University Child Care Consortium. Audubon delivers early childhood services through various program options across sixteen western Kentucky counties. Delivery of services is carried out in multiple settings as we strive to meet the needs of the children and families we serve. Program options include center based classrooms, home-based visitation, child care partners and family child care.



AAHS fulfills its mission of school readiness of low-income at risk children through the provision of family centered services that promote the healthy development of children and families through comprehensive health, developmental and family services. The Office of Head Start continues to emphasize the implementation of school readiness for all children. Teaching teams use Creative Curriculum or Reggio Emilia

inspired approach as their core curriculum. Both curriculum choices are research-based which allows and encourages teachers to involve children in their own learning and choose activities and topics that are meaningful to the children. This approach ensures that children make gains in all developmental domains outlined in the Kentucky Department of Education's Early Childhood Learning Standards and the Head Start Early Learning Outcome Framework.

AAHS uses Teaching Strategies GOLD as an ongoing child assessment to identify and track each child's progress and needs. Teachers use child learning outcome data as a planning tool for classroom activities which address gaps in the learning progress. Teaching staff assess the work collected for each child's portfolio and determine the skill level of children on various learning outcomes. They use this information to design activities that support and encourage individual skill development. The Classroom Assessment Scoring System (CLASS) tool is used to assess teacher interaction with children. The Child Development team members provide coaching and mentoring to assure best practices in the classroom are implemented.

Head Start Parent and Family Services

Parent, family and community engagement is the cornerstone of Head Start Programs. AAHS recognizes the importance of engaging the entire family and community, in order to be successful in delivering comprehensive services to children and families. The success of our program is dependent upon our Head Start staff building relationships with parents and families that support the well-being between parents and their children, ongoing learning, and development for both parents and children. AAHS Family Advocates implement the Parent, Family and Community Engagement Framework, a road map for progress in achieving outcomes that lead to positive and enduring change for children and families. It is a research-based approach to positive change that promotes effective parent, family and community engagement and positively affects children's learning and development.

Staff and families work together to set expectations and support family goals surrounding school readiness in culturally and linguistically responsive ways. Our staff ensures families have access to information regarding their child. Parents share their child's interests and progress at

home. Together staff and families use this information to address identified child outcomes for each child in the classroom and at home.

Every family in our program is afforded an opportunity to participate and experience the full significance of AAHS. All activities, special events and trainings are joint efforts with parents and staff working together to provide activities that are meaningful and memorable for our children and families. Family literacy, child health literacy and financial literacy are promoted by implementing a variety of events and activities.

Family literacy events and activities are offered in every county to teach, model and encourage parents to read with their child to develop their love for books, expand their vocabulary, comprehension, reasoning, and grammar. Parents receive books with learning activities and are taught how to implement them with their child. Literacy is promoted in the classroom and reinforced at home to encourage a love of reading and books with the children.

Head Start Health Services:

Children must be healthy to learn. All enrolled children and pregnant mothers receive comprehensive health services including medical, dental, mental health, nutritional, and pre-natal assistance. Staff work with parents to ensure children are up to date on all medical and dental requirements outlined in the Kentucky Early Periodic Screening Diagnostic Treatment Plan (EPSDT). A wide range of partners including, pediatricians, dentists, local health departments, managed care organizations and hospitals who work with Head Start program staff to meet the health care needs of all our children and pregnant mothers. Children with special health care needs are welcomed into the program. We partner with First Steps and the local school districts to make certain they receive specialized therapies



addressing individualized needs. Nutritional needs of the children are evaluated and met on a daily basis. We adapt meals to address child allergies as well as individualize to meet the needs of children.

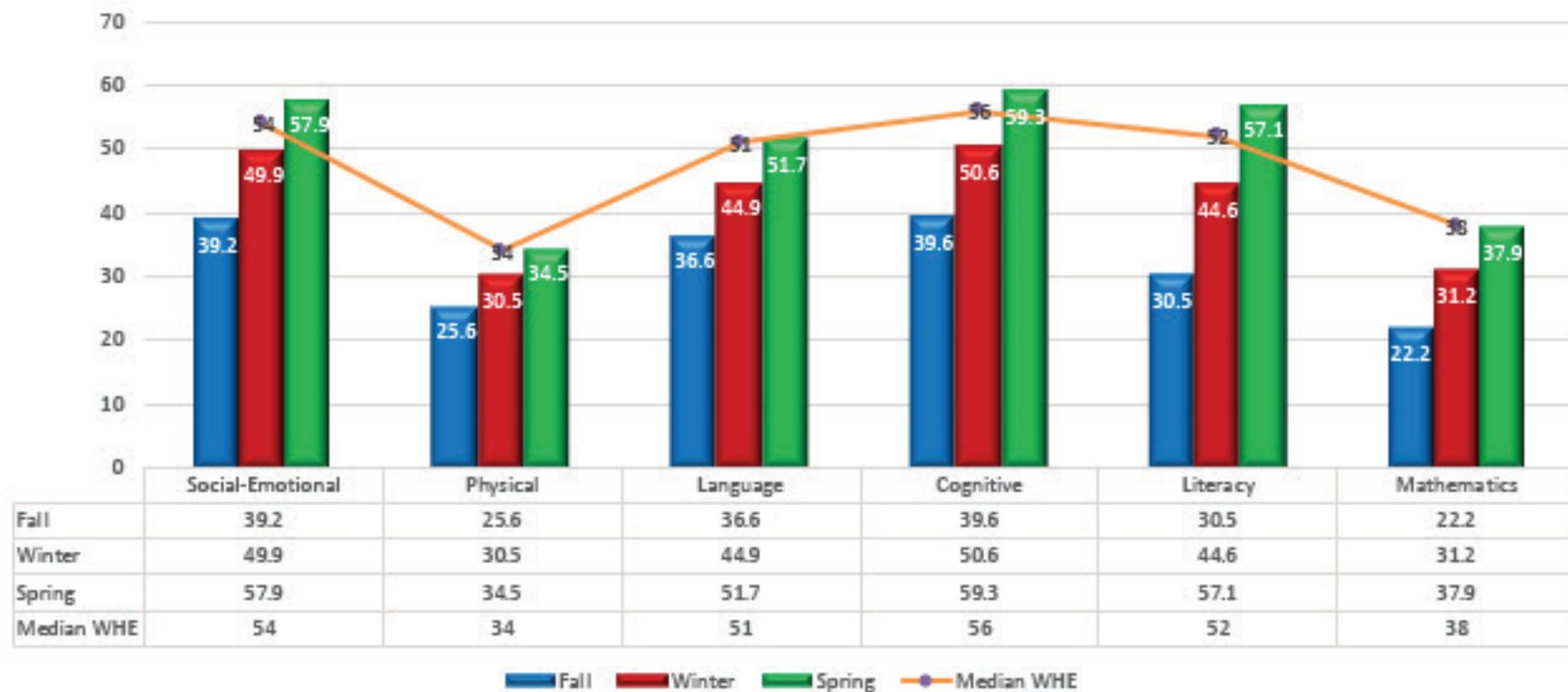
Head Start Distinctions and Awards:

The mission of Head Start across the nation and Audubon Area Head Start (AAHS) is to get kids ready for school. Early Childhood research clearly shows that full day programming greatly increases child outcomes and thus school readiness. AAHS was awarded \$3,041,823.00 for start up costs and \$1,653,496.00 for operational costs during the 2016-17 school year to convert 245 children who received services in a double session model to a full day model in Crittenden, Livingston and Daviess counties. We added two classrooms in Crittenden County, one classroom in Livingston County and have purchased Seven Hills School in Owensboro which is undergoing a complete renovation and will add eleven preschool classrooms in Daviess County at the start of the 2018-19 school year.

Sesame Street comes to AAHS for advice and input! The National Head Start Association was contacted by the Producers of the Sesame Street show to identify a Head Start program to assist them in determining the programming content for the 50th Anniversary season. AAHS was the single Head Start program selected from across the nation. Stephanie Millay, Child Development Team Manager participated in a meeting held in Washington D.C. consisting of many experts in the early childhood field who provided input in what we are observing as critical needs of the children we serve and what is happening in our Head Start classrooms. Many of her ideas intrigued the Producers. She is scheduled for a follow up meeting in the Spring of 2018.

AAHS scored above the national average in two out of three domains and met the national average in the third domain during the Office of Head Start Classroom Assessment Scoring System (CLASS) monitoring event. Fifty three AAHS preschool classrooms received formal observations by Office of Head Start monitors. The CLASS instrument measures teacher and child interaction along with other measures of quality recognized by experts in the field of Early Childhood Education. The Migrant Head Start program was assessed using the CLASS instrument in both of the preschool classrooms during the 2016-17 school year. All three of the Migrant Head Start domains were above the national average.

2016-2017 Child Outcomes - 4 Year Olds



This information represents the assessment data gathered on 4 year old preschool children in the Audubon Area Community Services Head Start program for the 2016-2017 school year. Teachers assessed children in six learning domains comprised of 66 objectives/dimensions in Teaching Strategies Gold. This assessment system measures the knowledge, skills, and behaviors that are most predictive of school success and compares information about Audubon Area Head Start preschool children with the widely held developmental expectations for children of the same age or same class and grade between the Fall of 2016 and the Spring of 2017. The graph indicates that AAHS met or surpassed the national norms in all six domains for 4 year old children going onto kindergarten.

QUOTES BY PARENTS:

“Everyone has been great. The girls really love school. Watching the teachers work with kids was amazing,” *Wayland Elementary Preschool Parent*

“Head Start has made such a difference with my child. We are so grateful for the program and our teacher,” *Trigg County EHS Home Based Parent*

“Thanks to all of you! My child really blossomed and is not as shy anymore,” *Horsebranch Elementary Preschool Parent*

Head Start Children Served –

Total children served in all programs: 2539
 Head Start: 1861
 WKU Delegate HS : 42
 EHS Child Care Partnership : 110
 EHS : 462
 Migrant HS : 64

Employment Services

The **KENTUCKY WORKS PROGRAM (KWP)** since 2007 has provided a bridge to Career Pathway approach to unsubsidized employment in 34 counties, by combining time-limited subsidized employment with a comprehensive set of services to help participants overcome barriers and build work-related skills.

Administered by the Cabinet for Human Services (CHFS), these funds are provided through Temporary Assistance for Needy Families (TANF). The Temporary Assistance for Needy Families (TANF) program is WIOA driven and is designed to help needy families achieve self-sufficiency. States receive block grants to design and operate programs that accomplish one of the purposes of the TANF program.

Audubon Area's Kentucky Works Program utilizes a wage reimbursement program as an incentive to employers to hire KTAP recipients. Under the wage subsidy agreement, KY Works will reimburse 75% of the participant's wages for the first four months of employment and 50% of the wages will be reimbursed for the last two months of the six month period. Also, through this initiative, participating employers may receive training for their employers at little or no cost to them, interview screening services and referral, support personnel for their new employees, federal tax credits, and other appropriate employment related services.

Building additional skills or career advancement, providing career assessment, job skills training, job development and placement, updating and helping with resumes, counsel them through barriers, develop and fine tune job searching and after they are employed, deliver one year of career support so participants can maintain employment stability.

The **SERVICES SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)** since 2002 has provided this program in now 13 counties administered by the Department of Aging and Independent Living (DAIL) under the authority of the U.S. Department of Labor and funded by Title V of the Older Americans Act (OAA) of 1965, which is a WIOA program.

A growing number of older Americans are poor or at risk of poverty, and the job market is especially challenging to them. The jobless rate of workers who are 55 years or older and earn less than \$20,000 per year is three times higher than for older workers in general, and older workers take twice as long as younger workers to find employment. The human toll of this long-term joblessness on the emotional as well as financial well-being of older men and women has been thoroughly documented.

SCSEP participants gain work experience in a variety of community service activities at non-profit and public facilities, including schools, hospitals, day-care centers, and senior centers. The program provides over 40 million subsidized community service hours to public and non-profit agencies, allowing them to enhance and provide needed services. Participants work an average of 20 hours a week, and are paid the highest of federal, state or local minimum wage. This training serves as a bridge to unsubsidized employment opportunities for participants.

Participants must be at least 55, unemployed, and have a family income of no more than 125% of the federal poverty level. Enrollment priority is given to veterans and qualified spouses, then to individuals who are over 65, have a disability, have low literacy skills or limited English proficiency, reside in a rural area, are homeless or at risk of homelessness, have low employment prospects, or have failed to find employment after using services through the American Job Center system.

THE TRAINING CENTER at Audubon Area Community Services since 1990, the Training Center has provided approved training in now all Kentucky counties for professional development opportunities, for individuals, businesses and for home and center based childcare professionals. Training is provided in all core content areas at a variety of times and locations for your convenience. The Training Center also offers industry specific training workshops for individuals that support individuals wanting to improve their job performance and significantly contribute to their professional development. The Training Center also offers National Career Readiness Certificate testing. The ACT WorkKeys National Career Readiness Certificate (ACT WorkKeys NCRC®) is an

Employment Services

assessment-based credential issued at four levels. The NCRC measures and certifies the essential work skills needed for success in jobs across industries and occupations.

THE KENTUCKY ALL STARS - RACE TO THE TOP is Kentucky's expanded five-star tiered quality rating and improvement system in 53 counties. Administered from Audubon's Training Center in 2017, the unified system is based on Kentucky's Early Childhood Standards and research-based indicators of quality and serves all early care and education programs that receive public funding including childcare centers, Head Start and public preschool. Kentucky All STARS recognizes programs that have made a commitment to continuous quality improvement and provides programs with additional support including training, technical assistance and coaching.

WIOA Performance	Avg HRS	Q2 Med Wages	Aggregate June17 MTH	Median Wage
16-24 (Youth)	35.00	\$ 9,208.34	\$ 97,408.88	\$ 10.32
25-54 (Adult)	36.25	\$ 9,913.92	\$ 637,357.65	\$ 10.52
55-100 (Aged)	35.08	\$ 9,523.02	\$ 41,739.40	\$ 10.44
Averages	35.44	\$ 9,548.43	\$ 776,505.93	\$ 10.42
Aggregate Payroll Taxable Income for Active Rolling Participants			\$ 10,879,913.06	

94.8% **Job Retention Rate**

1.62%
(RTBR)
Return to
Benefits Ratio

97%
Jobs above
Minimum
Wage

591 (OJT)
On the Job Training



"We have truly been blessed to have found Michelle through the help of the KY Works Program. She is always willing to go over and above what she feels is expected of her. Unless she changes her mind, we plan to keep her here with us for many years to come. Thanks Michelle for all you do!!"

The Seavers (owners)

"Hello, my name is Michelle Martinez. I am a single mother of a wonderful four-year-old son. Recently, I was on welfare, and food stamps to provide for my son when I first moved back to Fulton, Ky. I met with Amanda Smith one day about working my required hours to stay on welfare/KTAP and I told her that I wanted a job. I had already filled out some applications and had yet to hear back anything. She talked to me about Southern Red's BBQ and how nice the owners were. She told me she would speak to the owners about maybe giving me a chance to work. I was so nervous that they would not need me and I would still be in search of a job. When Amanda called me back and told me they would interview me, I was overwhelmed with joy. Meeting the Seavers and having Amanda work with me through the KY Works Program gave me the chance I needed to get back on my feet to provide a better quality of life for my son and me. I can't express how grateful I am for not only the program being in place to help people that just need help to get on their feet but for Amanda for seeing something in me and being there to help me thru the program every step of the way. I am beyond grateful to the Seavers for taking a chance on me. They have been there every step of the way when they did not have to be. I am beyond blessed and it all started with a conversation and a program to help me become self-sufficient once again while raising my son on my own. Thank you from the bottom of my heart to the KY Works Program, Amanda Smith, and to the Seavers. My life could have turned out completely different without y'all."

Housing and Energy

LINCOLNSHIRE AND LINCOLNSHIRE NORTH are two adjacent project-based complexes providing 208 safe and affordable units for low-income individuals and families. Units consist of one, two and three bedroom apartments with an on-site laundry facility. The complexes offer units for the mobility impaired and vision and hearing impaired. Utilities are included in the rent. The units are currently under renovation.

BEAVER DAM VILLAGE offers 40 two-bedroom units and a community room for income eligible senior adults 55 years and over. Beaver Dam Village has units for the mobility impaired and vision and hearing impaired. The complex organizes monthly activities for the tenants. A playground is offered on the premises for grandchildren.

THE LEARNING VILLA SCHOLAR HOUSE provides housing for low-income students with children. There are 56 two-bedroom units, a computer lab, community room and an onsite childcare facility. Enrichment programs are focused on parenting, financial and other life skills. The complex is adjacent to the Head Start center.

INDEPENDENCE HEIGHTS is a 24-unit apartment complex to ease the burden from youth transferring out of foster care. Apartments are also available to income eligible households. Units are two-bedrooms. Amenities include a computer lab, community room and exercise room.

HORIZON PLACE provide independent living for seniors 55 years and over and for those with special needs. Horizon Place provides 34 2-bedroom units which include a security alarm and help call system. A community room is adjacent to the units and features a community room, computer lab, grandchild's playroom, exercise room, kitchen and dining area.

PRESIDENTS PLACE offers 30 one-bedroom and 30 two-bedroom units for income eligible seniors. A community room with kitchen facilities is located at the facility as well as an exercise and a computer room.

AUDUBON AREA COMMUNITY SERVICES, INC.

WEATHERIZATION PROGRAM is designed to help low-income families reside in an energy efficient home. Trained technicians conduct

energy audits to identify air filtration and stop continuous leaking. These steps include weather stripping, insulation, caulking and installing window kits. In addition, current heating units are inspected and repaired or replaced if needed. The program is open to families at or below 200 percent of the federal poverty level. Applicants must provide Social Security cards and verification of income for 12 months from all household members, deed to the house or title to a mobile home in which they reside and heating and electric bills for 12 months. The Weatherization Program services the counties of Daviess, Hancock, Henderson, McLean, Ohio Union and Webster.

Completed Projects:



*Livermore Ribbon-Cutting with homeowner
Brenda Gillette and Mayor Revlett*

CITY OF LIVERMORE was awarded Community Development Block Grant Funds from the Department for Local Government to demolish seven dilapidated houses and construct seven new homes within the city limits. Each household had to contribute 100 hours of sweat equity. Hours were contributed by the homeowner or by other family members, friends and/or organizations, nonprofits or otherwise, if needed.

Housing and Energy



Patricia Strong's house in Livermore

Funds are in the form of a 10-year forgivable mortgage. One tenth of the mortgage will be forgiven on the anniversary of the origination date. Qualified applicants were at or below 80% low-to-moderate income according to the Housing and Urban Development (HUD) Income Guidelines for McLean County. Each original housing unit must be in need of at least \$20,000 worth of repairs. The deed must be in the applicant's name. Their house was demolished, or trailer removed from the property and replaced with a newly constructed home.

Audubon Area Community Services contributed \$10,000 cash match to the project. The agency also wrote the application and administered the project.

HABITAT FOR HUMANITY OWENSBORO AND DAVIESS

COUNTY received \$2,000 from Audubon Area Community Services, to assist in paying closing costs for three Habitat homebuyers in Owensboro. Two houses closed in 2016 and one in 2017.

Projects Under Construction:

LINCOLNSHIRE AND LINCOLNSHIRE NORTH were awarded funds in the form of a tax-exempt bond, tax credits and National Housing Trust Funds from Kentucky Housing Corporation. Lincolnshire's residuals and replacement reserves are also being utilized to renovate the 208 apartments. Construction began in October 2017 and will continue until July 2018. New roofs, siding, windows, kitchens, bathrooms, heating and cooling units are several of the new upgrades. The renovations will also

include new physically handicap accessible units and units for individuals who are hearing and seeing impaired.



Lincolnshire's Handicap bathroom

MYA MANOR is a 32-unit complex to be constructed in Beaver Dam in the spring of 2018. The two-bedroom units are for income eligible senior adults 55 years and older. The complex will be adjacent to Beaver Dam Village. The apartments are to be completed by the end of the year. Funding for the project consists of tax credits, Affordable Housing Trust Funds from Kentucky Housing Corporation and funds from the Affordable Housing Program through the Federal Home Loan Bank of Cincinnati.

Newly Funded Project:

LIGHTHOUSE RECOVERY, INC. is funded for a women's group home. The six bedrooms, five and one-half baths, two-story home will house eight women going through alcohol and/or drug recovery. Federal Home Loan Bank of Cincinnati's Affordable Housing Program Funds will be utilized as well as a grant from Owensboro Health Regional Hospital, a donation from Daviess County Fiscal Court and Republic Bank. Construction will begin in the spring of 2018.

Foster Grandparent Program

The Audubon Area Foster Grandparent Program (FGP), through the Corporation for National and Community Service, is a dual purposed program that benefits both the volunteer and the clients they serve. Volunteers aged 55+ who meet specific income eligibility guidelines are placed in elementary schools and Head Start Centers to provide individualized attention and support to students that have been identified as needing specific assistance in order to achieve academic, developmental, or behavioral goals. FGP also enhances the physical, mental and financial abilities of the volunteer. In exchange for a commitment of 20 service hours per week, volunteers receive a number of federally mandated benefits.

FOSTER GRANDPARENTS AND STATION SUPERVISOR QUOTES:

"I feel much stronger and energized now that I am in the program."

"Volunteering keeps me from being depressed, it keeps me positive."

"Thank God for this Program and the kids. The money has helped me get a washer and dryer. Without the extra income I would not have been able to buy it."

"Our volunteer is an asset to our school. The 2nd grade teacher appreciates her dedication, love and hard work she displays everyday to our students."

FOSTER GRANDPARENT PROGRAM: PROGRAM YEAR 2016 (JULY 1, 2016 –JUNE 30, 2017)

Number of Volunteers:	57 Foster Grandparents
Number of Hours Served:	57,322 hours
Number of Children Served:	270 children

Family Preservation and Diversion Programs

The Family Preservation and Diversion Programs provide family counseling by focusing on unique client's needs and offering guidance and empowerment opportunities. Services provided may include parenting skills, anger or stress management, basic housekeeping skills, discipline techniques, substance abuse, domestic violence, etc. Our programs are designed to safely maintain the children in their own home, to prevent unnecessary placement outside the home, and to facilitate the safe and timely return of children who have been removed from their home. Services are available in the seven county Green River area and are secured through referrals from the Department for Community Based Services.

FAMILY PRESERVATION QUOTES:

"Boot camp didn't give this kind of motivation." Client

"In-home services helped our family to stay together." Client

"The service helped decrease the risk within the family." DCBS worker

"Very professional, caring and goes above and beyond to assist!!" DCBS worker

"Great at pointing us in the right direction. I would recommend FPP to everyone!" Client

Audubon's FPP & Diversion programs work as a team with Social Services to help client families either keep children in the home or to reunite children back into the home. However, the most important element for FPP & Diversion is children's safety! Morgan Johnston recently completed a 3 month Diversion intervention with Family Specialist, Laquan Kendall.

Two years ago, Morgan's five children were removed from her home due to her drug use. She began working with the State's START (Sobriety

Social Support Services

Treatment and Recovery Team) program, which focuses on early intervention in families who are at higher risk of child abuse and neglect due to a parent's alcohol or drug addiction.

During the Diversion intervention, Laquan Kendall worked with Morgan on maintaining a safe and stable home environment, learning effective communication, routines, bonding and discipline as well as ways to help her stay clean and sober by managing stress, anger, sobriety and mental health. The ultimate goal is to help families learn skills so that all family members will be safe and free from harm.

Morgan has now been clean and sober for over 18 months, is on Step 4 in Narcotics Anonymous, works full-time, gained custody back of her 5 little girls ages 2 to 9, successfully completed the Diversion program and is only 25 years old!

In making better decisions for her own life, Morgan is also having a huge, positive impact on the lives of her children. Morgan is sharing her story as evidence of her success as well as how helpful FPP & Diversion Services was to her family. Our team is so grateful that our programs could be a part of bringing a mom and her 5 little girls back together again safely!



Laquan Kendall, Diversion Specialist, introducing Morgan Johnston prior to her sharing her success story with all FPP & Diversion staff on Dec. 5, 2017

FPP AND DIVERSION PROGRAM:

Total Number of persons served:	725
Total Number of Cases Closed:	193

Health Benefit Assisters Program

Kentucky Health Benefit Exchange (KHBE) is a marketplace for individuals to apply for Medicaid or KCHIP (Kentucky Children's Health Insurance Program), if income guidelines are met for the household. Once eligibility is determined, a MCO (Managed Care Organization) can be selected. Healthcare.gov is the Federal marketplace for individuals to apply, obtain eligibility results, shop and select plans for an individual or family QHP (Qualified Health Plan). Depending on household size, tax filing status, and income, the individual or family may qualify for APTC (Applied Premium Tax Credit) and/or CSR (Cost Sharing Reduction). These options for payment assistance are only available through healthcare.gov. Through the Affordable Care Act, Americans are required to have health insurance or pay a tax penalty. Certified Health Benefit Assisters, formerly known as "kynectors", are available to assist with the application and plan selection processes through KHBE or the federal marketplace.



HBA at Senior Day Out

LIHEAP

LIHEAP, or Low Income Home Energy Assistance Program, offers assistance to low-income families with the highest home energy needs who are at imminent risk of losing their fuel source. In particular, LIHEAP seeks to make home energy more affordable for vulnerable, low income households which include frail older individuals, individuals with disabilities, and very young children, as well as, high energy burden households which include those households with the lowest incomes and highest home energy costs.

LIHEAP PROGRAM:

Total Number of LIHEAP approved applications for Subsidy and Crisis in the 2016-17 Season:	9,313
Total Benefits Awarded:	1,681,916.40

Owensboro Regional Recovery

Owensboro Regional Recovery (ORR) is one of the eleven Recovery Kentucky centers to address homelessness and addiction. This facility is a partnership between Audubon Area Community Services, Inc. and Lighthouse Recovery Services. It provides housing and substance abuse recovery solutions for up to 100 men. Clients are referred to Owensboro Regional Recovery from many sources including self referrals, Kentucky Department of Corrections, Drug Court, hospitals, and shelters.

Transitional housing is available to graduates of Owensboro Regional Recovery at the Field House, operated by Audubon Area Community Services, Inc.

ORR QUOTES:

“ORR is the first place in my life where I actually felt true love. Even when I couldn’t love myself they taught me how to.” Nathan H.

«ORR is life changing.» - Joshua C.

ORR NUMBERS:

# of new clients served:	255
# of clients age 55 and older:	6
# of clients who got jobs:	55
# of clients who received GED:	5
# of clients who leased into housing at ORR:	200
# of clients who received food assistance (SNAP):	197
# of clients who participated in community service:	252
# of man hours of service completed:	3626
# of clients who completed life skills classes (including parenting):	90

RSVP

RSVP, (formerly known as the Retired and Senior Volunteer Program), through the Corporation for National and Community Service, is America’s largest volunteer program for seniors. RSVP engages adults aged 55+ in meaningful service activities in nonprofit organizations that address critical issues such as hunger, homelessness, health, literacy, poverty, etc. By matching their skills, interests, and experiences with service, the RSVP member actively participates in opportunities that offer personal

enrichment and fulfillment, improves their own physical and mental health, while acting as a catalyst for positive change in their community. RSVP members receive federally mandated benefits that support or enable them to volunteer via transportation, supplemental accident and liability insurance, recognition, training and administrative support.

RSVP:

PROGRAM YEAR 2016 (APRIL 1, 2016 – MARCH 31, 2017)

Number of volunteers:	375 RSVP members
Number of Hours served:	71,803 hours
Number of Volunteer Stations Served:	35 stations

Senior Companion Program

The Audubon Area Senior Companion Program (SCP), through the Corporation for National and Community Service, is a dual purposed program that benefits both the volunteer and the clients they serve. Volunteers aged 55+ who meet specific income eligibility guidelines are placed in the homes of the frail elderly in an effort to prevent or to delay institutionalization. Senior Companion volunteers encourage the client to live independently to the fullest potential by offering services such as companionship, cognitive awareness, mobility encouragement, light housekeeping, laundry assistance, meal preparation, respite care, etc. all at no cost to the client. SCP also enhances the physical, mental and financial abilities of the volunteer. In exchange for a commitment of 20 service hours per week, volunteers receive a number of federally mandated benefits.

SENIOR COMPANION QUOTES:

“Since starting the program, my health has improved. I am constantly moving. I have lost weight and lowered my blood pressure.”

“I lost my husband a year ago and I was very depressed. This program has helped me meet new people and make new friends.”

“It makes me feel good to help others”

SENIOR COMPANION PROGRAM:

PROGRAM YEAR 2016 (JULY 1, 2016 – JUNE 30, 2017)

Number of Volunteers:	97 Senior Companions
Number of Hours Served:	79,880 hours
Number of Clients Served:	296 clients

Transportation

The Green River Intra-county Transit System (GRITS) provides clean, safe and reliable public transportation at little to no cost to anyone in the seven county area (Daviess, Hancock, Henderson, McLean, Ohio, Union and Webster) Everyone is eligible for transportation through various programs.

Medicaid eligible client's without a vehicle in their home are provided transportation to Medicaid approved appointments at no cost to the client through the Commonwealth's Human Services Transportation Delivery (HSTD) program in 22 Kentucky counties that GRITS serves.

Special programs are available for veterans that can provide free transportation to medical appointments in some circumstances to local veteran's medical facilities.

GRITS offers para transit service for wheelchair bound clients at no additional cost. In addition anyone in the general public may ride GRITS for any purpose on a fee per mile basis, regardless of income level, age or disability in the 7 county Green River area. Charter service is also available for any purpose.

TRANSPORTATION QUOTES:

I only ride with GRITS, I can't walk too far. A whole lot of help.

I don't drive. I don't want to burden my daughter. GRITS takes me to my doctor appointments.

Whatever I need to do they help me out, like Walmart. I go to Walmart a lot.

Without GRITS I would be waiting on my children and they have their own life. Would be near impossible, I don't know what I would do without GRITS.

Oh! WOW! A whole new life, GRITS takes me to my Doctor appointments, to the store, wherever I need to go. They are like family.



TRANSPORTATION PROGRAM:

172,224 trips for 3575 people were provided with clean, safe and reliable public transportation at no or low cost.

Transportation



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