

Audubon In Action 2019



 **AudubonArea**
COMMUNITY SERVICES, INC.

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“Helping people in poverty and beyond to reach self-sufficiency by changing lives through providing services, advocacy, and partnering to strengthen communities throughout Kentucky.”

Message from the Board Chair



Joanne Kendall
2019-2020 Board Chair

The year 2020 has been both unprecedented and unpredictable. A year that began with much optimism and an economy on the uptick was abruptly altered due the Coronavirus Pandemic. The COVID-19 public health crisis has dominated the public headlines causing much strife and financial uncertainty throughout the world.

But on a brighter note under the leadership of Rob Jones and the leadership staff at Audubon Area, this organization has certainly stepped up to the challenge before them. Beginning in March 2020, most of the employees have worked from home and the others on a rotating work schedule. I could not be prouder to serve as your board chair during this COVID-19 Pandemic. Every employee of this great organization has made me thankful for all the good Audubon Area does in the seven counties we serve.

Some of the outstanding accomplishments Audubon Area has achieved in 2019 was the opening of a larger and beautiful healthcare clinic on Salem Drive in Owensboro and a new day shelter for homeless women on the west side of the city. GRITS help deliver 42,000 meals during these difficult days of COVID-19.

I am proud of our dedicated board members and Audubon Area staff who continue to fight the "The War On Poverty" in our seven counties. Our communities are blessed to have Audubon Area Community Services and I am blessed to have served as your board chair.

Helping People. Changing Lives. Strengthening Communities.

Message from 2019 CEO Robert Jones

Dear Friends,



Robert Jones
CEO

I am honored to present to you the 2019 Annual Report. This has been a year of challenges and opportunities that no one could have anticipated. I am proud of the innovation and spirit shown by the Audubon Area Community Services family in meeting these challenges. I would like to first thank our Board of Directors for their unfailing dedication and commitment to those we serve, faith in me, support of our staff and thoughtful consideration of tasks which made it possible for Audubon Area Community Services, Inc. to touch the lives of 47,339 individuals and families in our community.

I also want to thank our staff who ignite compassion into action throughout the year. They have gone above and beyond in this past year as we, in all our communities, continue to face issues with the COVID-19 pandemic. Using innovative ideas, technology, and a 'new normal' in every aspect of daily life our staff tirelessly continue the work of our mission, "Helping people in poverty & beyond to reach self-sufficiency by changing lives through providing services, advocacy, and partnering to strengthen communities throughout Kentucky." One of our agency's primary goals is to plan, develop and support systems for the most effective and efficient use of resources for services to low - income populations. Our community partners are an integral component as we work together to reduce poverty, meet immediate and long - term needs, and break down barriers to self-sufficiency.

We are connected now more than ever and directly affected by local, regional, national and even global affairs. Fearlessly, we will step forward together into 2020 with strength in our compassion, faith in our beliefs, and confidence in our hope for a better future for us all.

Sincerely,

Rob Jones
Chief Executive Officer

2019 Board of Directors

BOARD OFFICERS

Board Chair
Ms. Joanne Kendall

Vice Chair
Dr. Lynda C. Harrison

Secretary
Mr. Marshal Hatfield

CONSUMER REPRESENTATIVES

District I – Union Co.
Mr. Doug Rodgers

District II - Webster Co.
Dr. Lynda C. Harrison

District III - Henderson Co.
Mrs. Jamie Like

District IV - Henderson Co.
Ms. Bobbie Jarrett

District V - McLean Co.
Mr. Marshal Hatfield

District VI - Daviess Co. West
Ms. Joanne Kendall

District VII - Daviess Co. East
Ms. Phyllis Church

District VIII - Hancock Co.
Mr. Mike Boling

District IX - Ohio Co.
Mr. Jason Chinn

FISCAL COURT REPRESENTATIVES

Daviess County
Hon. Al Mattingly

Hancock County
Mr. Johnny Roberts

Henderson County
Ms. Sheri Paige O’Nan

McLean County
Mr. Curtis Dame

Ohio County
Ms. Betty Rucker

Union County
Rev. Jerry Manning

Webster County
Mr. Tony Felker

City of Owensboro
Mr. Larry Conder,
Mayor’s Representative

PUBLIC REPRESENTATIVES

Brescia University
Dr. Sandra Obilade

Dixon Lions Club
Mr. Brian Reynolds

Henderson NAACP
Ms. Debra Hoda

McLean Co. Ministerial Association
Rev. Ken Berggren

Ohio Co. Chamber of Commerce
Ms. Jamie Evans McMichael

Owensboro NAACP
Ms. Mary Danhauer

Sturgis Kiwanis Club
Mr. Robert S. Shouse

EX-OFFICIO

Ms. Nelda Barnett
Mr. Doug Smith
Mr. J.D. Meyer
Ms. Kathy Grindle
Ms. Bridget Murray
Mr. Keith Sanders
Mr. Jesse Mountjoy
Ms. Daisy James
Ms. Charlotte Whittaker

Our 2019 Contributors

Audubon Area Community Services would like to thank

Adkins, Aaron & Sarah
Adkins, Bob and Carolyn
Adkins, Carol
Alexander & Company
Amazon Smiles
Angela Gibbs
Anonymous
April Barker
Ashley Sims
Audubon A.E.C.E (Early Childhood Council)

Basham, Leo
Bastin Optometrist Clinic
Benevity
Bratcher, Jeremy
Brenda Brown
Brittney Babbs

C Plant Federal Credit Union
Cadiz Hardware LLC
Cain, Keith
Care for Children Inc
Cash-Anonymous Donor
Christi Midkiff
Church World Service
Clark Restaurant Services
Community Foundation of Louisville
CRS OneSource
Crumbaker, Lois
CTC Investments LLC

Darrell Higginbotham
David Bristow
Daviess County Board of Education
Daviess County Fiscal Court
Dennis York

Dollar General Literacy Foundation
Donald Sanders

EM Ford
Emily Payne
Eva Davis
Evansville Teachers FCU

Farmer, Roger and Kathy
Feel The Love Home Healthcare
Flick, Thomas
Frontstream- (Donations from UPS and US Bank Employees)
funds2orgs

German American Bank
Glenmore Distillery
Grant, Benjamin
Greater Owensboro Realtor Ass.
Green River Regional Rape Victim Services Inc

Hillerich, Vanessa
Honorable Order of Kentucky Colonels

Independence Bank

Jack T Wells
James and Donna Abel
James Parker
Jamie Berry
Janet Land
Jennifer Kiesling
Jimmy's Driving Range
John Anthony Hein
John Timothy Phillips
Jones, Martha

Jones, Tony
Judith Willen
Kelsey Friebel
Kevin Goins
Kroger Community Rewards

Lemarr, Darlene
Lifetouch
Lisa and Curtice Newcom
Lori Stone
Louis or Vicky Bellamy
Lyon County Schools

Manning, Jerry
Mary Alexia Howard
Mattingly, Robyn
McGhee, Connie
Mckenzie Tichenor
Mclean County Farm Bureau
Melissa Patel
Michaela Marret
MMP Building Services
Murphy, Richard

Nanette Hendrix
Network For Good
Nick's Exteriors

Owensboro Black Expo
Owensboro Health Regional Hospital

Patricia Tindel
PayPal (Brenda Harmon-Donation)
PayPal Giving Fund
Perry Magan
Phillips, Josh
Plymouth Tube Co

Public Life Foundation of Owensboro

Raben Tire
Regional Health Care Affiliates
Rhoads & Rhoads

Smiley, Brandon
St. Benedict's
Susan Fenwick
Susan Scholze

Tegethoff, Kenny
Texas Gas Transmissions
Threlkeld, Chloe
Tonya Millay
Tooley, Jerry & Sheilah
Tracy Flener
TRUIST (Frontstream)

Union Hill Gen Baptist Church
United Community Bank
US Bank
US Bank Employee Matching Gift Program

Valerie Coomes

Wade, Erica
Walmart (Sam's)
Wathen & Company PLLC
Wedding, Scott
Wendell and Marilee Thompson
Whayne Supply
William Boyken

Yeager Charitable Trust

Overall Clients served by Agency in FY 2019

GRITS – **15,123** riders, **91,450** trips, and over **1,452,000** miles traveled

July 2018	7363
August 2018	8655
September 2018	7289
October 2018	8511
November 2018	7419
December 2018	6478
January 2019	7698
February 2019	7083
March 2019	7695

Housing Clients across 8 sites – **546** families and **937** individuals housed

Weatherization Program – **131** Individuals/58 Families received Weatherization Services to improve energy usage and maintain a safe and warm home environment

Employment Services – **7,260** clients assisted, and **3,085** Volunteer hours provided
Aggregate Payroll Taxable Income for Active Rolling Participants = **\$7,755,827.47**

The Training Center – Participants Trained **2,555** and had a total of **584** Training Classes with over **774** Core Content Subject Areas.

Social Support Services

Benefit Assister Program – **1,160** Medicaid applications taken, **65** Medicaid Renewals, **35** new Qualified Health Plan applications taken, and **411** Community Events conducted

Senior Corps – **509** total volunteers across three programs provided **204,969** volunteer hours to assist **578** individuals, children or businesses

FGP – **52** volunteers, **53,452** hours, **256** children at-risk children served

SCP – **89** volunteers, provided **80,455** volunteer hours, and **288** clients served and maintained at their homes

RSVP – **36** volunteers, provided **71,062** volunteer hours, in **34** stations and or businesses

LIHEAP Clients – **8,990** applications taken totaling **\$1,602,351** worth of utility assistance provided

Community Services – **12,253** individuals assisted --- Audubon Area Community Services provided **\$69,084** in direct monetary assistance including utility payments, rent assistance, transportation payments, educational payments/scholarships, emergency food, emergency housing, clothing, and various other services to help individuals achieve self-sufficiency

using CSBG and other funding sources

FPP, FRP, FACTS, Reunification - **1,003** individuals served, and **192** cases closed safely and successfully

Owensboro Regional Recovery - **291** clients served, **67** leased into housing, **312** participated in community services, with **4,752** hours of volunteer community service hours provided

Head Start Combined Program Children Served - **2,493** total children and **2,231** Total Families served across our early childhood education programs

Children/Families Served By Program

Head Start – 1,875/1,734
WKU Delegate HS – 37/46
EHS Child Care Partnership – 121/96
EHS – 423/349
Migrant HS – 37/35

Audubon Area Community Care Clinic – **907** Total Patients (**800** Medical Patients; **107** Behavioral Health; **637** Homeless; **20** Veterans; and **1,841** Medical Visits/Encounters, **335** Behavioral Health Visits

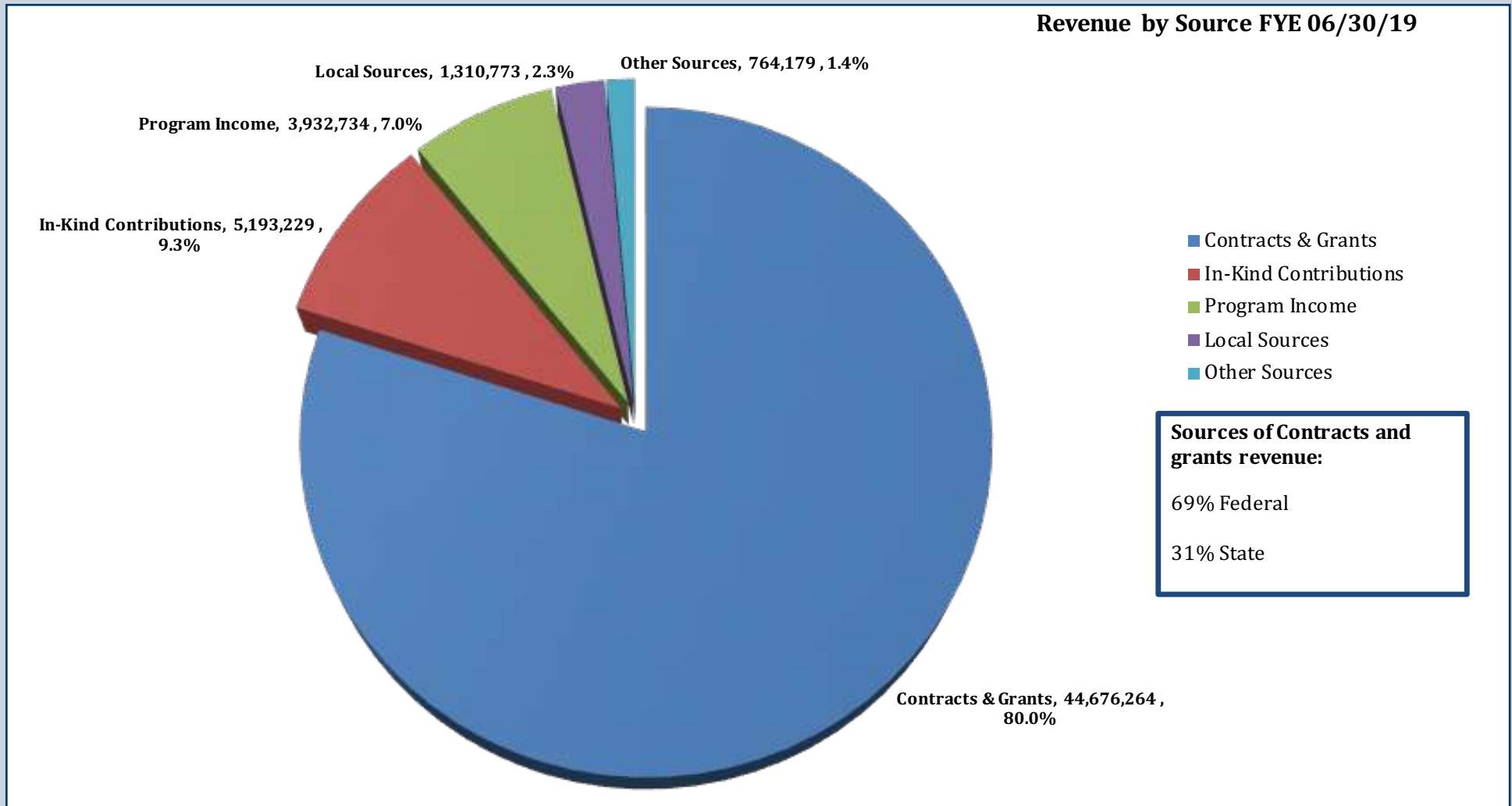
47,339 individuals and households served in FY 2019

Summary of Financial Activities

For Fiscal Year Ended June 30, 2019

Revenue from all sources	\$55,877,178
Expenses from all services	<u>54,278,563</u>
Increase in resources	\$ 1,598,616

Revenue by Source FYE 06/30/19



*Other Sources include unrealized gains from investments, realized gains from investments, investment income, gain from sale of capital assets, fundraising, and interest income.

MAJOR SERVICE LEGEND:

Early Childhood includes Head Start, Early Head Start Child Care Partnerships, Migrant Head Start, WKU Delegate, USDA, and Head Start Program Income & Donations

Transportation includes Green River Intra-County Transit System (GRITS).

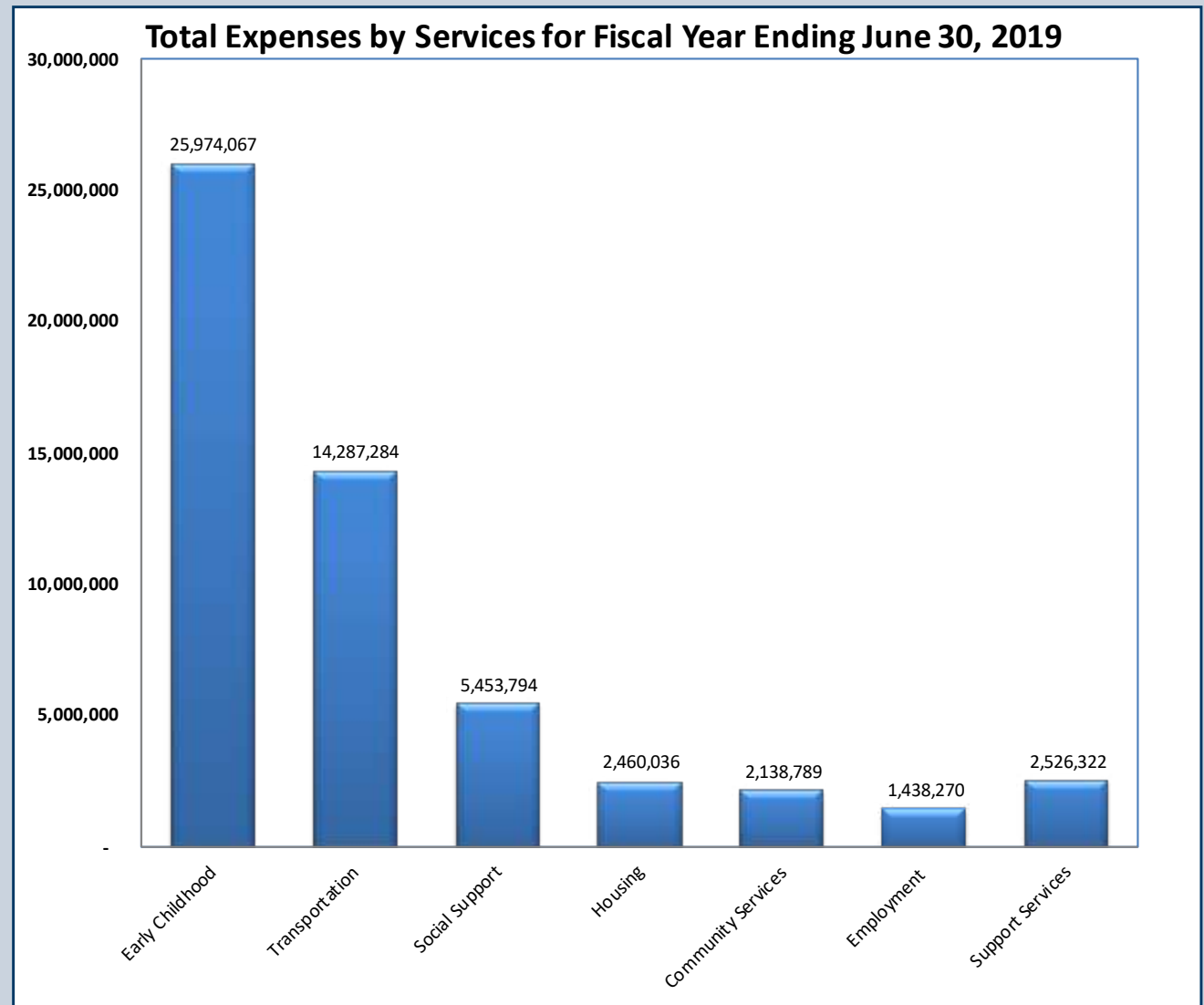
Social Support includes Family Preservation, Assister-Kynect, Senior Volunteer programs, Owensboro Regional Recovery, Housing Energy Assistance Program (LIHEAP), Imagination Library, VISTA and Early Childhood Council.

Housing includes Weatherization, Housing Management Services, Lincolnshire & Lincolnshire North, Apartments, Energy Cares, Community Housing Development Organization, The Learning Villa, Horizon Place, Independence Heights, Presidents Place, Beaver Dam Village and Myra Manor.

Community Services includes CSBG, WinterCare, Project LIFE, Field House, Logsdon Community Services and the Care Clinic.

Employment Services includes Kentucky Works, Senior Community Service Employment, and Training Center.

Support Services includes Indirect Executive Admin, Finance, Human Resources, Information Technology, fundraising, and the general fund.





Address:
750 Salem Dr., Suite 2,
Owensboro, KY 42303

Phone: 270-686-6040
Fax: 270-686-6050

Hours of Operation:
Mon. – Fri. 8:00 a.m. – 5:00 p.m.

Audubon Area Community Care Clinic (AACCC) is a Federally Qualified Health Center funded through the Health Resources and Services Administration 330(h) Healthcare for the Homeless grant. AACCC provides health services, referral services and supportive services to homeless, transiently housed, uninsured, underinsured, refugee and medically underserved populations within Daviess, Hancock, Henderson, McLean, Ohio and Union Counties. Audubon Area Community Care Clinic strives to be the medical home for patients to improve their overall health status and decrease health disparities of the medically underserved and vulnerable populations of our area. AACCC is currently staffed with 2 full-time Nurse Practitioners and 1 full-time Behavioral Health Specialist. Our services include primary healthcare services such as: Physical Examinations, Immunizations for Adults and Children, Office and Laboratory testing, Chronic Care Management, Hepatitis C Treatment, and care for acute and chronic health problems. As of August 2019, AACCC is now a fully-certified Vaccines for Children location, which allows medically underserved populations of children and adults to receive immunizations at little to no cost. In November of 2019, AACCC moved to its new location in Owensboro at 750 Salem Dr., Suite 2, allowing the clinic to double both clinical and administrative space.

In addition to medical care, AACCC also provides a range of behavioral health services such as: Substance Use Disorder Treatment, Trauma Therapy, Mental Health Counseling, Anger Management and treatment for depression, anxiety and bipolar disorders.

In-House AACCC offers supportive services to our patients in the areas of prescription assistance, transportation to and from appointments, referrals for dental and eye

exams, case management, application assister insurance enrollment, and interpretation and translation services in over 200 languages.

As well as In-House services, AACCC has a number of collaborative services through partner entities such as Owensboro Health, Green River Health Department, Mental Health Court of Daviess County, River Valley Behavioral Health, and The Community Dental Clinic for services including behavioral health and substance abuse services, dental care, and other health care specialties.

Mission Statement: "Committed to provide quality, integrated health care and human services for vulnerable and homeless individuals and families in the Green River area."

Key Facts:

Medical Patients Served: 800

Medical Visits: 1,841

Behavioral Health Patients Served: 107

Behavioral Health Visits: 335

Insurance Assists: 98

Homeless Patients: 637

Veteran Patients: 20

Hepatitis C Patients Treated: 13

Insurance Source:

Medicaid = 67.63%

Uninsured = 12.5%

Medicare = 9.75%

Private = 10.12%

Community Services Program

12,253 individuals served with **\$69,084** in services with programs including Direct Client Services through the CSBG Grant, WinterCare, Share the Warmth, Warm Hearts, United Family Services, Eyes for the Needy.

Logsdon Community Center had a total of **523** events.

Non Profit - **196**

Residential - **190**

For Profit and Private - **72**

President's Place tenant events - **65**

Early Childhood Development



Child Outcome Data Narrative:

This information represents the assessment data gathered on 4 year old preschool children in the Audubon Area Community Services Head Start program for the 2018-2019 school year. Teachers assessed children in six learning domains comprised of 66 objectives/dimensions in Teaching Strategies Gold. This assessment system measures the knowledge, skills, and behaviors that are most predictive of school success and compares information about Audubon Area Head Start preschool children with widely held developmental expectations for children of the same age or same class and grade between the Fall of 2018 and the Spring of 2019. The graph indicates that AAHS met or surpassed the national norms in all six domains for the 4 year old children going onto kindergarten.

The Audubon Area Head Start (AAHS) Program consists of Head Start, Early Head Start, Early Head Start Child Care Partnerships, and Western Kentucky University Delegate and. We promote school readiness for at-risk children from birth to age five by providing child and family centered services that promote the healthy development of children throughout sixteen counties in western Kentucky. Our mission is to have children ready to enter school with the skills they need to be successful in Kindergarten and beyond.

Head Start Early Childhood Services:

Head Start Child Services

Audubon Area's Head Start early childhood programs include Head Start, Early Head Start, Early Head Start Child Care Partnerships, KERA state preschool and the delegate Head Start funded by the Western Kentucky University Child Care Consortium. Audubon delivers early childhood services through various program options across sixteen western Kentucky counties. Delivery of services is carried out in multiple settings as we strive to meet the needs

of the children and families we serve. Program options include center based classrooms, home-based visitation, and child care partners.

AAHS fulfills its mission of school readiness of low-income at risk children through the provision of family centered services that promote the healthy development of children and families through comprehensive health, developmental and family services. The Office of Head Start continues to emphasize the implementation of school readiness for all children. Teaching teams use Creative Curriculum or Reggio Emilia inspired approach as their core curriculum. Both curriculum choices are research-based which allows and encourages teachers to involve children in their own learning and choose activities and topics that are meaningful to the children. This approach ensures that children make gains in all developmental domains outlined in the Kentucky Department of Education's Early Childhood Learning Standards and the Head Start Early Learning Outcome Framework.

AAHS uses My Teaching Strategies as an ongoing child assessment to identify and track each child's progress and needs. Teachers use child learning

outcome data as a planning tool for classroom activities which address gaps in the learning progress. Teaching staff assess the work collected for each child's portfolio and determine the skill level of children on various learning outcomes. They use this information to design activities that support and encourage individual skill development.

The Classroom Assessment Scoring System (CLASS) tool is used to assess teacher interaction with children. The Child Development team members provide coaching and mentoring to assure best practices in the classroom are implemented.

Head Start Parent and Family Services

Parent, family and community engagement is the cornerstone of Head Start Programs. AAHS recognizes the importance of engaging the entire family and community, in order to be successful in delivering comprehensive services to children and families. The success of our program is dependent upon our Head Start staff building relationships with parents and families that support the well-being between parents and their children, ongoing learning, and development for both parents and children. AAHS Family Advocates implement the **Parent, Family and Community Engagement**

Framework, a road map for progress in achieving outcomes that lead to positive and enduring change for children and families. It is a research-based approach to positive change that promotes effective parent, family and community engagement and positively affects children's learning and development.

Staff and families work together to set expectations and support family goals surrounding school readiness in culturally and linguistically responsive ways. Our staff ensures families have access to information regarding their child. Parents share their child's interests and progress at home. Together staff and families use this information to address identified child outcomes for each child in the classroom and at home.

Every family in our program is afforded an opportunity to participate and experience the full significance of AAHS. All activities, special events and trainings are joint efforts with parents and staff working together to provide activities that are meaningful and memorable for our children and families. Family literacy, child health literacy and financial literacy are promoted by implementing a variety of events and activities.

Family literacy events and activities are offered in every county to teach, model and encourage parents to read with their child to develop their love for books, expand their vocabulary, comprehension,

reasoning, and grammar. Parents receive books with learning activities and are taught how to implement them with their child. Literacy is promoted in the classroom and reinforced at home to encourage a love of reading and books with the children.

Head Start Health Services:

Children must be healthy to learn. All enrolled children and pregnant mothers receive comprehensive health services including medical, dental, mental health, nutritional, and pre-natal assistance. Staff work with parents to ensure children are up to date on all medical and dental requirements outlined in the Kentucky Early Periodic Screening Diagnostic Treatment Plan (EPSDT). A wide range of partners including, pediatricians, dentists, local health departments, managed care organizations and hospitals who work with Head Start program staff to meet the health care needs of all our children and pregnant mothers. Children with special health care needs are welcomed into the program. We partner with First Steps and the local school districts to make certain they receive specialized therapies addressing individualized needs. Nutritional needs of the children are evaluated and met on a daily basis. We adapt meals to address child allergies as well as individualize to meet the needs of children.

Early Childhood Development



Head Start Distinctions and Awards:

Audubon Area Head Start (AAHS) continues to implement the Office of Head Start initiative to provide full day programming to preschoolers in 2019. As part of a multimillion dollar grant, AAHS was able to extend duration for 160 children in Christian County with plans to expand the center to allow all preschoolers enrolled at the Christian County Child Development Center the opportunity to attend full day, thus better preparing those children for

Early Head Start was able to provide much needed services to Hancock County with the addition of a classroom at Hancock County High School. Hancock County Child Development Center was able to provide programming designed for Teen Parents that provide classroom instruction for children during the school year and a home visitor program in the summer. In addition, the center was able to provide a private pay classroom for the community that helped address a need for childcare county-wide.

In partnership with the Public Life Foundation and by recommendation from the Governor's Office, AAHS, participated in LENA for home visitors.

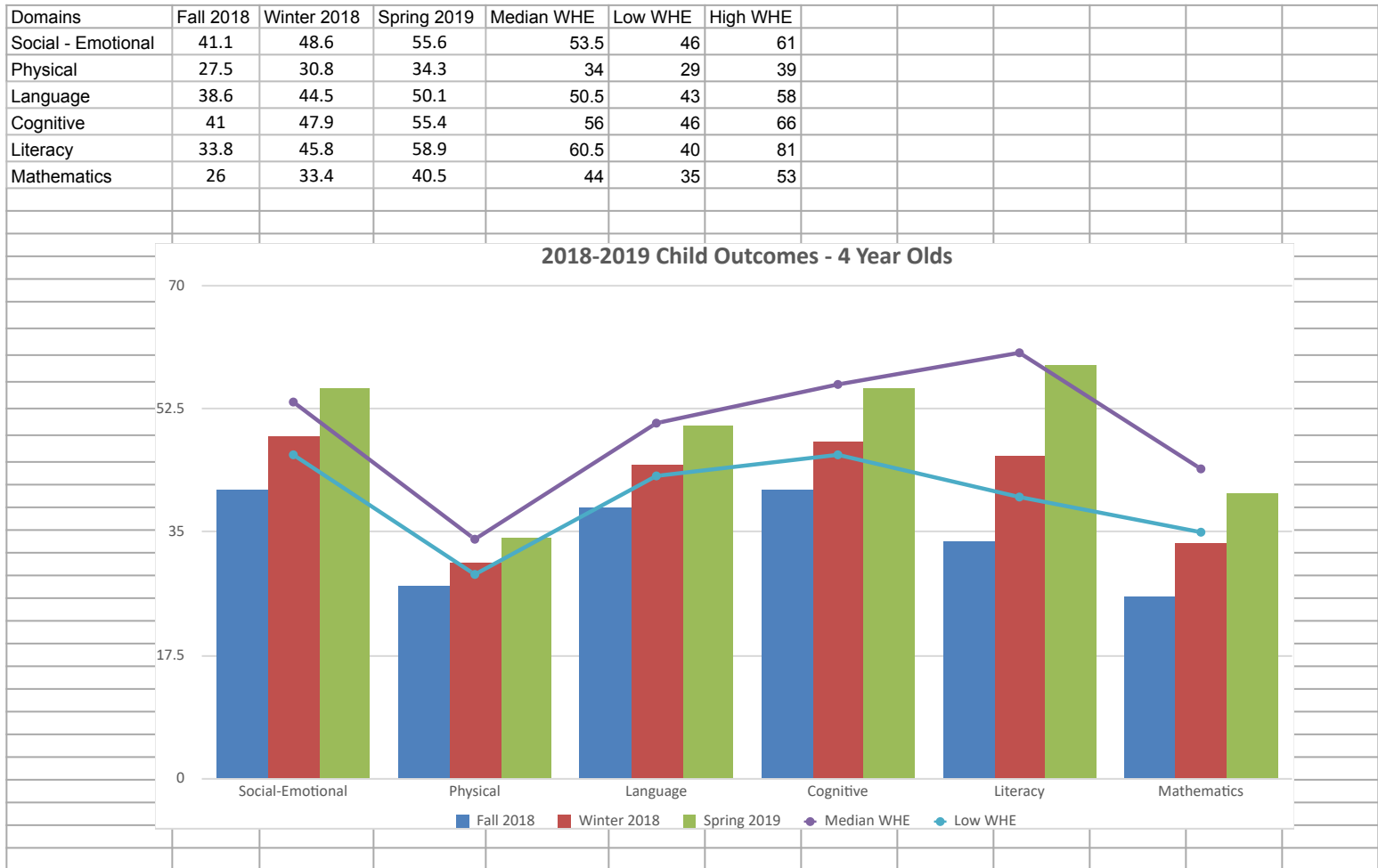
LENA is a language enrichment program designed to add an early language focus to home visiting and parent education programs. LENA focuses on interactive talk with children as it is a strong indicator of a child's IQ and school readiness. LENA provides our home visitors a vest for parents to put on their child that captures interactive talk; LENA turns that data into reports that help the home based educators create individualized programs encouraging parents to increase conversational turns with children while at home.

Audubon Area Head Start offered its most successful Summer Institute to date in 2019. Staff from 16 counties and 18 school districts came together to participate in over 50 sessions designed specifically for our staff and partners. Over 500 staff and partners attended the 2 day event held at the Owensboro Convention Center with offerings that included, class room strategies, cultural diversity, team work and leadership, health and family services, as well as staff mental health. Staff mental health and wellness was the focus as the event culminated with an assembly style gathering as a kickoff to the upcoming school year. Dr. Earl Suttle provided an uplifting message of "Enjoying Excellence: Being the Best You Can Be".

“My child has learned so much. She went from being quiet [and] shy hiding behind me into a grown up and she knows so much”—**Seven Hills Head Start parent**

“My child loves attending [Head Start]. His teacher is absolutely amazing and he is learning and engaging in a lot of new activities that he actually understands and enjoys!”—**North Hancock Preschool parent**

“The staff is awesome and work well with my child. I wouldn’t want her enrolled in any other program!”—**Henderson Community College Head Start parent**



Employment Services



The **Kentucky Works Program (KWP)** since 2007 has provided a bridge to Career Pathway approach to unsubsidized employment in 34 counties, by combining time-limited subsidized employment with a comprehensive set of services to help participants overcome barriers and build work-related skills.

Administered by the Cabinet for Human Services (CHFS), these funds are provided through Temporary Assistance for Needy Families (TANF). The Temporary Assistance for Needy Families (TANF) program is WIOA driven and is designed to help needy families achieve self-sufficiency. States receive block grants to design and operate programs that accomplish one of the purposes of the TANF program.

Audubon Area's Kentucky Works Program

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utilizes a wage reimbursement program as an incentive to employers to hire KTAP recipients. Under the wage subsidy agreement, KY Works will reimburse 75% of the participant's wages for the first four months of employment and 50% of the wages will be reimbursed for the last two months of the six-month period. In addition, through this initiative, participating employers may receive training for their employers at little or no cost to them, interview screening services and referral, support personnel for their new employees, federal tax credits, and other appropriate employment related services.

Audubon helps in building additional skills or career advancement, providing career assessment, job skills training, job development and placement, updating and helping with resumes, counsel them through barriers, develop and fine tune job searching. After they are employed, we deliver one year of career support so participants can maintain employment stability.

The **Services Senior Community Service Employment Program (SCSEP)** since 2002 has provided this program in now 13 counties administered by the Department of Aging and Independent Living (DAIL) under the authority of the U.S. Department of Labor and funded by Title V of the Older Americans Act (OAA) of 1965, which is a WIOA program.

A growing number of older Americans are poor or at risk of poverty, and the job market is especially challenging to them. The jobless rate of workers who are 55 years or older and

earn less than \$20,000 per year is three times higher than for older workers in general, and older workers take twice as long as younger workers to find employment. The human toll of this long-term joblessness on the emotional as well as financial well-being of older men and women has been thoroughly documented.

SCSEP participants gain work experience in a variety of community service activities at non-profit and public facilities, including schools, hospitals, day-care centers, and senior centers. The program provides subsidized community service hours to public and non-profit agencies, allowing them to enhance and provide needed services. Participants work an average of 20 hours a week, and are paid the highest of federal, state or local minimum wage. This training serves as a bridge to unsubsidized employment opportunities for participants.

Participants must be at least 55, unemployed, and have a family income of no more than 125% of the federal poverty level. Enrollment priority is given to veterans and qualified spouses, then to individuals who are over 65, have a disability, have low literacy skills or limited English proficiency, reside in a rural area, are homeless or at risk of homelessness, have low employment prospects, or have failed to find employment after using services through the American Job Center system.

Skill Training for all programs has shared collective values. The common denominator from most businesses are the personal

attributes of the intangible and non-technical abilities that are sought from candidates needed in the workplace. Those attributes are often referred to soft skills or Workplace Essential Skills. Soft Skills are those that can apply to numerous different jobs in any sector because they are not specific to any particular role. These "Soft skills" are linked to personal or character traits that can be transferred to any position, such as teamwork, communication and problem solving. We train and educate our participants will need to include some soft skills on their CV so that recruiters can understand how they would fit into the role and into the company culture. Being able to demonstrate their soft skills equates to demonstrating great potential to succeed and progress in the career of your choice. We have mastered this throughout the years of service. This training is Work Based Learning which is much more efficient, in line with what employers want. Audubon Area has developed Personal Effectiveness Skills (soft skills) training -

- Self-Management, Job Performance, Team Performance, and Asset to Organization at no charge to the programs. Once they mastered the basics Personal Effectiveness Skills, they move into the skills training based on their IEP.
- Other Certificate Programs

include, Retail, Customer Service, Housekeeper, Groundskeeper, Janitor

- Kitchen Helper, Office Worker, Receptionist

The Training Center at Audubon Area Community Services since 1990, the Training Center has provided approved training in now all 120 Kentucky counties for professional development opportunities, for individuals, businesses and for home and center based childcare professionals. Training is provided in all core content areas at a variety of times and locations for your convenience. The Training Center also offers industry specific training workshops for individuals that support individuals wanting to improve their job performance and significantly contribute to their professional development.

We are part of a statewide initiative to address the lack of access to high-quality child care. The Expanding High-Quality Family Child Care Research and Development Project is exploring why Kentucky has experienced a steep decline in family child care providers over the last few years while also developing innovative and sustainable platforms to promote growth. This project is divided into five projects which are all working toward a common goal – to increase awareness of high-quality child care options and to recruit family child care providers.

95.05% *Job Retention Rate*

2.26% *RTB Ratio*

4.95% *Job Turnover*

661 (OJT) *On the Job Training*

Mean Second Quarter Income for Participants - **\$8,666.63**

Aggregate Payroll Taxable Income for Active Rolling Participants **\$10,053,384.48**

1,755 *The number of Business Partners*

2,555 *Participants Trained through the Training Center*

Housing and Energy



Kim Hartz and Ginny Linsley cutting the ribbon for the Lighthouse Recovery Women's Home named Sandy's House. The two women are the daughters of Sandy Rich who dedicated much of her life to those in drug and/or alcohol recovery.



The second photo is of Sandy's House.

Lincolnshire and Lincolnshire North are two adjacent project-based complexes providing 208 safe and affordable units for low-income individuals and families. Units consist of one, two and three bedroom apartments with an on-site laundry facility. The complexes offer units for the mobility impaired and vision and hearing impaired. Utilities are included in the rent. The units just went through a 14-million-dollar renovation.

Beaver Dam Village offers 40 two-bedroom units and a community room for income eligible senior adults 55 years and over. Beaver Dam Village has units for the mobility impaired and vision and hearing impaired. The complex organizes monthly activities for the tenants. A playground is offered on the premises for grandchildren.

Mya Manor is a 32-unit complex located in Beaver Dam has recently been completed. The two-bedroom units are for income eligible senior adults 55 years and older. The complex is adjacent to Beaver Dam Village. Funding for the project consisted of tax credits, Affordable Housing Trust Funds from Kentucky Housing Corporation and funds from the Affordable Housing Program through the Federal Home Loan Bank of Cincinnati.

The Learning Villa Scholar House provides housing for low-income students with children. There are 56 two-bedroom units, a computer lab, community room and an onsite childcare facility. Enrichment programs are focused on parenting, financial and other life skills. The complex is adjacent to the Head Start center.

Independence Heights is a 24-unit apartment complex to ease the burden from youth transferring out of foster care. Apartments are also available to income eligible households. Units are two-bedrooms. Amenities include a computer lab, community room and exercise room.

Horizon Place provide independent living for seniors 55 years and over and for those with special needs. Horizon Place provides 34 2-bedroom units which include a security alarm and help call system. A community room is adjacent to the units and features a community room, computer lab, grandchild's playroom, exercise room, kitchen and dining area.

Presidents Place offers 30 one-bedroom and 30 two-bedroom units for income eligible seniors. A community room with kitchen facilities is located at the facility as well as an exercise and a computer room.

Audubon Area Community Services, Inc. Weatherization Program is designed to help low-income families reside in an energy efficient home. Trained technicians conduct energy audits to identify air filtration and stop continuous leaking. These steps include weather stripping, insulation, caulking and installing window kits. In addition, current heating units are inspected and repaired or replaced if needed. The program is open to families at or below 200 percent of the federal poverty level. Applicants must provide Social Security cards and verification of income for 12 months from all household members, deed to the house or title to a mobile home in which they reside and heating and electric bills for 12 months. The Weatherization Program services the counties of Daviess, Hancock, Henderson, McLean, Ohio Union and Webster.

Completed Projects:

Lighthouse Recovery, Inc. is funded for a women’s group home. The six bedrooms, five and one-half baths, two-story home will house eight women going through alcohol and/or drug recovery. Federal Home Loan Bank of Cincinnati’s Affordable Housing Program Funds will be utilized as well as a grant from Owensboro Health Regional Hospital, a donation from Daviess County Fiscal Court and Limestone Bank. Construction was completed June of 2019. The house has been named Sandy’s House in dedication to Sandy Rich who donated years of her time to help those in recovery.

Newly Funded Projects:

Habitat for Humanity Owensboro and Daviess County has been funded for \$120,000 of Affordable Housing Trust Funds from Kentucky Housing Corporation. The funds will be utilized to construct and subsidize payments for four low income single-family homes in Owensboro. Audubon wrote and will administer the grant on behalf of Habitat.

Program	Individuals	Families
Weatherization	131	58
Lighthouse Women’s Group Home	25	25
Independence Heights	49	28
Mya Manor	43	32
Beaver Dam	48	40
Lincolnshire	179	112
Lincolnshire North	280	131
Presidents Place	67	63
Horizon Place	49	40
The Learning Villa	197	75
Total:	1068	604

Social Support Services



Foster Grandparent Program

The Audubon Area Foster Grandparent Program (FGP), through the Corporation for National and Community Service, is a dual purposed program that benefits both the volunteer and the clients they serve. Volunteers aged 55+ who meet specific income eligibility guidelines are placed in elementary schools and Head Start Centers to provide individualized attention and support to students that have been identified as needing specific assistance in order to achieve academic, developmental, or behavioral goals. FGP also enhances the physical, mental and financial abilities of the volunteer. In exchange for a commitment of 20 service hours per week, volunteers receive a number of federally mandated benefits.

of Volunteers – 52

of Hours Served – 53,452

of Children Served – 256

- 100% of the Foster Grandparent volunteers reported the program improves their physical health
- 100% of the Foster Grandparent volunteers reported the program improves their mental health
- 100% of the Foster Grandparent volunteers reported the program improves their financial stability

Volunteer comments:

It makes me feel better, brighter and stronger.

I have lost over 100 pounds and have been able to get off some of my medicines because of the activities I participate in with the children.

(The stipend) helped me pay off my car.

Family Preservation and Diversion

The Family Preservation and Diversion Programs provide family counseling by focusing on unique clients' needs and offering guidance and empowerment opportunities. Services provided may include parenting skills, anger or stress management, basic housekeeping skills, discipline techniques, substance abuse, domestic violence, etc. Our programs are designed to safely maintain the children in their own home, to prevent unnecessary placement outside the home, and to facilitate the safe and timely return of children who have been removed from their home. Services are available in the seven county Green River area and are secured through referrals from the Department for Community Based Services.

of cases closed: 192

"She did everything she possibly could. She went above and beyond what I expected out of FPP. The best thing about FPP was the love and care shown to our family. I always felt like I was truly cared about. I am very glad I was a part of this program. I feel like it made a positive impact on my family and myself, as well." FPP Client

"The most helpful thing about this intervention was this program assisted in allowing the children to the mother's custody" DCBS Worker

Health Benefit Assisters Program

Kentucky Health Benefit Exchange's (KHBE) main function is to oversee the Commonwealth's implementation of the Affordable Care Act. Through the Exchange, individuals in Kentucky, may apply for Medicaid or KCHIP (Kentucky Children's Health Insurance Program), if income guidelines are met for the household. Once eligibility is determined, a MCO (Managed Care Organization) can be selected. If household income exceeds the limit for Medicaid coverage, Healthcare.gov is the Federal marketplace for individuals to apply, obtain eligibility results, shop and select plans for an individual or family QHP (Qualified Health Plan). Depending on household size, tax filing status, and income, the individual or family may qualify for APTC (Applied Premium Tax Credit) and/or CSR (Cost Sharing Reduction). These options for payment assistance are only available through healthcare.gov. Certified Health Benefit Assisters, formerly known as "kynectors & Application Assisters", are available to assist with the application and plan selection processes through KHBE and/or the federal marketplace.

Number of Medicaid Applications Completed: 1,160

Number of Medicaid Renewals Completed: 65

Number of Qualified Health Plan Applications Completed: 35

Total Community Events: 411

LIHEAP

LIHEAP, or Low Income Home Energy Assistance Program, offers assistance to low-income families with the highest home energy needs who are at imminent risk of losing their fuel source. In particular, LIHEAP seeks to make home energy more affordable for vulnerable, low income households which include frail older individuals, individuals with disabilities, and very young children, as well as, high energy burden households which include those households with the lowest incomes and highest home energy costs.

Total Number of LIHEAP approved applications for Subsidy and Crisis in the 2018-2019 Season: 8,990

Total Benefits Awarded: 1,602,351.37

Owensboro Regional Recovery

Owensboro Regional Recovery (ORR) is one of the fourteen Recovery Kentucky centers to address homelessness and addiction. This facility is a partnership between Audubon Area Community Services, Inc. and Lighthouse Recovery Services. It provides housing and substance abuse recovery solutions for up to 100 men. Clients are referred to Owensboro Regional Recovery from many sources including self referrals, Kentucky Department of Corrections, Drug Court, hospitals, and shelters.

of new clients served: 291

of clients age 55 and older: 13

of clients who got jobs: 69

of clients who received GED: 6

of clients who leased into housing at ORR: 67

of clients who received food assistance (SNAP): 240

of clients who participated in community service: 312

of man hours of service completed: 4752

of clients who completed life skills classes (including parenting): 72

Quotes:

"I learned at ORR that tough times don't last but tough people do."

"Victims make excuses, survivors find solutions."

"ORR gave me my life back."

RSVP

RSVP, (formerly known as the Retired and Senior Volunteer Program), through the Corporation for National and Community Service, is America's largest volunteer program for seniors. RSVP engages adults aged 55+ in meaningful service activities in nonprofit organizations that address critical issues such as hunger, homelessness, health, literacy, poverty, etc. By matching their skills, interests, and experiences with service, the RSVP member actively participates in opportunities that offer personal enrichment and fulfillment, improves their own physical and mental health, while acting as a catalyst for positive change in their community. RSVP members receive federally mandated benefits that support or enable them to

Social Support Services



volunteer via transportation, supplemental accident and liability insurance, recognition, training and administrative support.

Volunteers – 368

Hours Served – 71,062

Volunteer Stations Served – 34

When surveyed, RSVP volunteers:

- 98% responded yes, volunteering has improved/maintained their physical well-being
- 99% responded yes, volunteering has improved/maintained their mental well-being
- 99% responded yes, volunteering has improved/maintained social contacts
- 96% responded yes, volunteering helps build self-esteem
- 87% responded yes, volunteering helped them learn new skills
- 100% responded yes, volunteering has provided them with personal enrichment/fulfillment

Senior Companion Program

The Audubon Area Senior Companion Program (SCP), through the Corporation for National and Community Service, is a dual purposed program that benefits both the volunteer and the clients they serve. Volunteers aged 55+ who meet specific income eligibility guidelines are placed in

the homes of the frail elderly in an effort to prevent or to delay institutionalization. Senior Companion volunteers encourage the client to live independently to the fullest potential by offering services such as companionship, cognitive awareness, mobility encouragement, light housekeeping, laundry assistance, meal preparation, respite care, etc. all at no cost to the client. SCP also enhances the physical, mental and financial abilities of the volunteer. In exchange for a commitment of 20 service hours per week, volunteers receive a number of federally mandated benefits.

of Volunteers - 89

of Hours Served – 80,455

of Clients Served – 288

- 99% of the volunteers reported the Program improves their physical health.
- 99% of the volunteers reported the Program improves their mental health
- 85% of the volunteers reported the Program improves their financial stability

Quotes from Senior Companions:

It keeps me active, physically and socially. Otherwise, I would just be watching TV.

Before I started, I was dealing with depression and loneliness. Now, I am happy and busy.

I wasn't meeting my monthly bills without the stipend. I had to borrow money or ask for help.

Transportation



The Green River Intra-county Transit System (GRITS) provides clean, safe and reliable public transportation at little to no cost to anyone in the seven county area (Davies, Hancock, Henderson, McLean, Ohio, Union and Webster) Everyone is eligible for transportation through various programs.

Medicaid eligible client's without a vehicle in their home are provided transportation to Medicaid approved appointments at no cost to the client through the Commonwealth's Human Services Transportation Delivery (HSTD) program in 22 Kentucky counties that GRITS serves.

GRITS offers para transit service for wheelchair bound clients at no additional cost. In addition anyone in the general public may ride GRITS for any purpose on a fee per mile basis, regardless of income level, age or disability in the 7 county Green River area. Charter service is also available for any purpose.

Theresa Amos (Fulton, Ky.)

GRITS means a whole lot to me because I don't have to worry about begging people for rides all the time. I like the reassurance that my son has a way to Easter Seals since I don't have a car or a license.

Angela Smith (Hickman, Ky.)

The service is very beneficial to me. It helps me get back and forth to my doctor appointments. GRITS is very good about getting me to my appointments and has been very good to me. The drivers are very nice and are good to me also.

Melinda Stinnett (Owensboro, Ky.)

I don't know what I would do without GRITS. I would be quarantined at home all the time without them; they are my only means of transportation. I love everybody there and they are like family to me.

Stephen Ballard (Owensboro, Ky.)

GRITS means a lot to me because it is my only way to get anywhere. I am in a wheelchair and the drivers are always very friendly and strap my chair down good.

Crystal Embry (Sonora, Ky.)

GRITS does a wonderful job. Neither me or my husband drives and GRITS takes us to our doctor appointments and to get our medicines. GRITS doesn't treat us like just another number, they treat us like family.

Carol Sago (Cloverport, Ky.)

My husband and I are very, very grateful for GRITS; without them we would be unable to get to our appointments since neither of us drive. We are very grateful to GRITS and the service they provide.



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